

AT128P

128-Channel Hybrid Solid-State Lidar User Manual

Classification: Internal

Doc Version: A02-en-240310

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■ About this manual

Please make sure to read through this user manual before your first use and follow the instructions herein when you operate the product. Failure to comply with the instructions may result in product damage, property loss, personal injuries, and/or a breach of warranty.

Access to this manual

To obtain the latest version, please do one of the following:

- Contact your sales representative of Hesai.
- Contact Hesai technical support: service@hesaitech.com

Technical support

If your question is not addressed in this user manual, please contact us at:

- service@hesaitech.com
- <https://www.hesaitech.com/technical-support/>
- <https://github.com/HesaiTechnology>

Legends and format



Warnings: Instructions that must be followed to ensure safe and proper use of the product.



Notes: Additional information that may be helpful.

Monospace font: field names

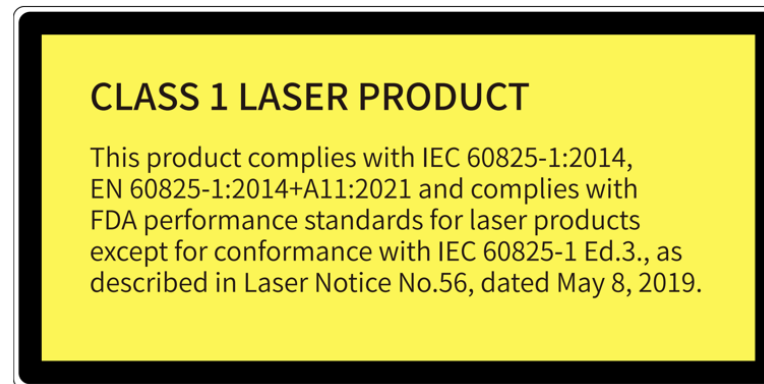
For example: **Distance** represents the Distance field.

■ Safety notice

- Please check the certification information on the product's nameplate and read through the corresponding certification warnings. If specific users require not to present certification information on the nameplate, please follow the agreed-to arrangements.
- If you incorporate this lidar product into your product(s), you are required to provide this user manual (or the access to this user manual) to the intended users of your product(s).
- This lidar product is intended as a component of an end product. It is the responsibility of the end-product supplier to assess the risk of use in accordance with applicable standards and inform the intended user of safety-related information.
- Should there be other agreements with specific users, the other agreements shall apply.
- Before using a product, please confirm with Hesai the development maturity of the product in a timely manner. For products still in development, Hesai makes no warranty of non-infringement nor assumes any responsibility for quality assurance.

Special warnings

Laser safety



Hot surface**Hot parts!**

Burned fingers when handling the parts.

Wait one-half hour after switching off before handling the parts.

Abnormalities

In any of the circumstances listed below, stop using the product immediately:

- If you suspect malfunctions of or damage to the product, with symptoms such as significant noise or visible vibration.
- If you or people in the nearby environment feel discomfort.
- If any device or equipment in the nearby environment malfunctions.

Meanwhile, contact Hesai or an authorized Hesai service provider for more information on product disposal.

Prohibition of disassembly

Unless expressly agreed to in writing by Hesai, do NOT disassemble the product.

Operating environment

Radio frequency (RF) interference

- Before using the product, make sure to read all the signs and notices on the product enclosure (including the nameplate). If specific users require not to present certification information on the nameplate, please follow the agreed-to arrangements.
- Although the product is designed, tested, and manufactured to comply with the regulations on RF radiation (such as FCC, CE-EMC, or KCC), the radiation from the product may still influence electronic devices.

Vibration

- If significant mechanical shocks and vibration exist in the product's operating environment, please contact Hesai's technical support to obtain the shock and vibration limits of your product model. Exposure to over-the-limit shocks or vibration may damage the product.
- Make sure to package the product in shock-proof materials to avoid damage during transport.

Explosive atmosphere and other air conditions

- Do NOT use the product in any area where potentially explosive atmospheres are present, such as environments with high concentrations of flammable chemicals, vapors, or particulates (including particles, dust, and metal powder) in the air.
- Do NOT expose the product to environments having high concentrations of industrial chemicals, including liquefied gases that are easily vaporized (such as helium). Such exposure can damage or impair product functionality.

Chemical environment

Do NOT expose the product to corrosive liquids, including but not limited to strong acids, strong bases, esters, and ethers.

Ingress protection (IP)

Please check the product's user manual for its IP rating (refer to [Section 1.5 Specifications](#)). Make sure to avoid any ingress beyond that rating.

Operating temperature

Please check the product's user manual for its operating temperature (refer to [Section 1.5 Specifications](#)). Make sure not to exceed the operating temperature range.

Recommended storage conditions

Please store the product in a dry and well-ventilated place. The recommended ambient temperature is $23 \pm 5^{\circ}\text{C}$, and the humidity is between 30% and 70%.

Light interference

Certain precision optical instruments may interfere with the laser light emitted from the product. Please check all the instructions for these instruments and take preventive measures if necessary. For example, protective leather covers are provided for certain product models; when these lidars are temporarily not used for measurement, the leather covers can be applied to block laser light emission.

Personnel

Recommended operator qualifications

The product should be operated by professionals with engineering backgrounds or experience in operating optical, electrical, and mechanical instruments. Please follow the instructions in this manual when operating the product and contact Hesai technical support if needed.

Medical device interference

- Some components in the product can emit electromagnetic fields. If the product operators or people in the nearby environment wear medical devices (such as cochlear implants, implanted pacemakers, and defibrillators), make sure to consult the physicians and medical device manufacturers for medical advice, such as determining whether keeping the product a safe distance away from the medical devices is needed.
- If you suspect that the product is interfering with your medical device, stop using the product immediately.

Installation and operation

Power supply

- Before powering on the product, make sure the electrical interfaces are dry and clean. Do NOT power on the product in humid conditions.
- Do NOT use out-of-spec or damaged cables or adapters.
- You are recommended to use only the cables and power adapters provided by Hesai. If you are to design, configure, or select the power supply system (including cables) for the product, make sure to comply with the electrical specifications in the product's user manual (refer to [Section 1.5 Specifications](#) and the Power Supply Requirements section if available); for technical support, please contact Hesai.
- Please check [Section 2.2 Electrical interface](#) and strictly follow the instructions on plugging/unplugging the connector. If abnormalities already exist (such as bent pins, broken cables, and loose screws), stop using the product and contact Hesai technical support.

Eye safety

The product is a Class 1 laser product. It satisfies the requirements of:

- IEC 60825-1:2014
- EN 60825-1:2014+A11:2021
- 21 CFR 1040.10 and 1040.11 except for deviations (IEC 60825-1 Ed.3) pursuant to Laser Notice No.56, dated May 8, 2019.

CAUTION: Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.

CAUTION

- For maximum self-protection, it is strongly warned that users do NOT look into the transmitting laser through a magnifying product (microscope, eye loupe, magnifying glass, etc.).
- This product does not have a power switch. It starts operating once connected to power. During operation, the entire optical window can be regarded as the product's laser emitting window; looking at the optical window can be regarded as looking into transmitting laser.

Product enclosure

- The product contains metal, glass, plastic, as well as sensitive electronic components. If the product is dropped or burnt, stop using it immediately and contact Hesai technical support.
- Do NOT squeeze or pierce the product. If the product enclosure is broken, stop using it immediately and contact Hesai technical support.
- Certain product models contain high-speed rotating parts. To avoid potential injuries, do NOT operate the product if the enclosure is loose.
- If the product enclosure consists of fins or grooves, please wear gloves when handling the product. Applying too much pressure with your bare hands may cause cuts, bruises or other injuries.

optical window



The location of the optical window is illustrated in [Section 1 Introduction](#).

- Do NOT apply protective film, wax or any other substance on the optical window.
- To keep the product's optical window from fingerprints and other stains, do NOT touch the optical window with bare hands. If the optical window is already stained, please refer to the cleaning method in [Section 6 Maintenance](#).
- To prevent scratches, do NOT touch the product's optical window with hard or sharp objects. If scratches already exist, stop using the product and contact Hesai technical support. Severe scratches may affect the quality of the product's point cloud data.

Mounting

- Before operating the product, make sure it is properly and securely mounted. The mounting should prevent the product from leaving its mounting position under external forces (such as collisions, high winds, and stone impacts).
- Before installing any exterior part, please ensure that each exterior part and its movable area do not overlap the Field of View (FOV) of the lidar.



The FOV of lidar is the spatial angular range bounded by the horizontal and vertical FOV ranges (see [Section 1.5 Specifications](#)); the distance to the origin of the lidar's coordinate system is not limited. For inquiries about the FOV, please contact Hesai technical support.

Hot surface

During operation or the time period after the operation, the product's enclosure can be hot.

- To prevent discomfort or even burns, do NOT touch the product's enclosure with your skin.
- To prevent fires, make sure to keep flammable materials away from the product's enclosure.

Certain product models support active heating of the optical window to reduce the impact of ice and frost.

- While active heating is ON, please avoid direct skin contact with the optical window.
- Users can turn off active heating.

Peripherals

The product may be used along with accessories and devices, such as suction cup mounts, extension cables, power supplies, network devices, GPS/PTP devices, and cleaning equipment.

When selecting a peripheral, please refer to all relevant specifications in the product's user manual or contact Hesai technical support. Using out-of-spec or unsuitable devices may result in product damage or even personal injuries.

Firmware and software upgrading

Make sure to use only the upgrade files provided by Hesai. Make sure to observe all the instructions provided for that upgrade file.

Customized firmware and software

- Before using a customized version of firmware and software, please fully understand the differences in functions and performance between the customized version and the standard version.
- Make sure to strictly follow all the instructions and safety precautions provided for that customized version. If the product does not function as anticipated, stop using the product immediately and contact Hesai technical support.

Point cloud data processing

- Certain product models support one or more point cloud data processing functions, including but not limited to: Noise Filtering, Interstitial Points Filtering, Retro Multi-Reflection Filtering, and Non-Linear Reflectivity Mapping.
- These functions are configurable and are intended only to assist the user in extracting information from the point cloud data. Users are in full control of whether to use any of these functions. Moreover, users are responsible for analyzing the product's intended application scenarios and evaluating the risk of enabling one or more of these functions in combination.
- To learn about the supported functions of a product model, please contact Hesai technical support.

Repair and maintenance

For more product repair or maintenance issues, please contact Hesai or an authorized Hesai service provider.

Repair

Unless expressly agreed to in writing by Hesai, do NOT disassemble, repair, modify, or retrofit the product by yourself or entrust any third party to do so. Such a breach:

- can result in product damage (including but not limited to water resistance failure), property loss, and/or injuries;
- shall constitute a breach of warranty.

1. Introduction

1.1. Applicability

This manual applies to the following versions:

Software	4.50.01 or later
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1.2. Operating principle

Distance measurement: Time of Flight (ToF)

1. A laser diode emits a beam of ultrashort laser pulses onto the target object.
2. The laser pulses are reflected after hitting the target object. The returning beam is detected by an optical sensor.
3. Distance to the object can be accurately measured by calculating the time between laser emission and receipt.

$$d = \frac{ct}{2}$$

d: Distance

c: Speed of light

t: Travel time of the laser beam

1.3. Basic structure

As shown in [Figure 3. Mirror rotation direction \(top view\)](#), a rotating mirror is used for scanning horizontally.

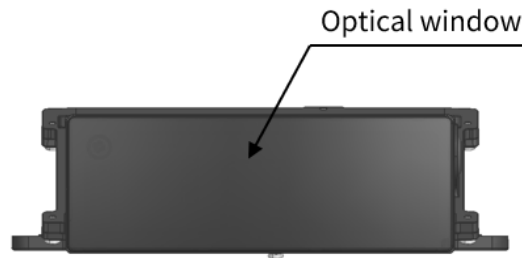


Figure 1. Front view

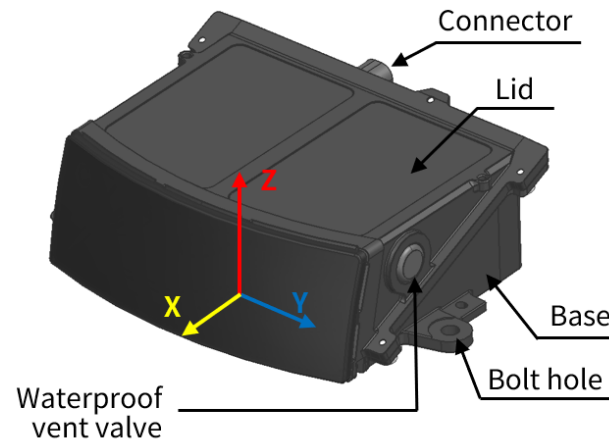


Figure 2. Coordinate system (isometric view)

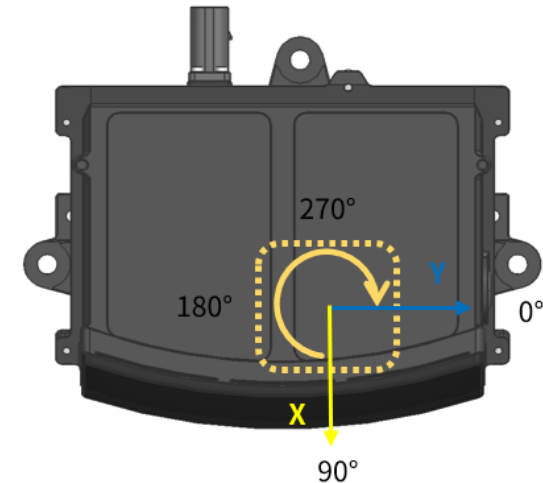


Figure 3. Mirror rotation direction (top view)

The lidar's coordinate system is illustrated in [Figure 2. Coordinate system \(isometric view\)](#).

- Z-axis is the axis of rotation.
- The origin is shown in [Figure 5. Origin of coordinates \(unit: mm\)](#). All measurements are relative to the origin.

The rotating mirror's position and the lidar's azimuthal position (i.e., azimuth of the current firing channel) are defined in [Figure 3. Mirror rotation direction \(top view\)](#).

- The mirror rotates clockwise in the top view.
- Y-axis corresponds to 0° .

1.4. Channel distribution

- The designed vertical resolution is 0.2° across the FOV, as shown in [Figure 4. Channel vertical distribution](#) and detailed in [Appendix A Channel distribution data](#).
- Each channel has an intrinsic angle offset, both horizontally and vertically. The offset angles are recorded in this lidar unit's angle correction file (see [Appendix C Angle correction](#)).

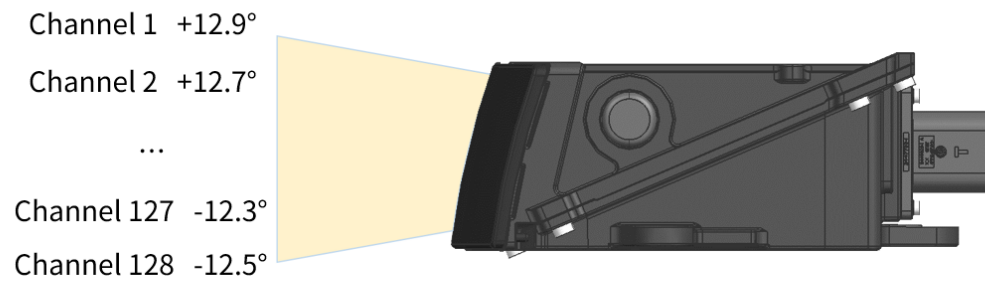


Figure 4. Channel vertical distribution

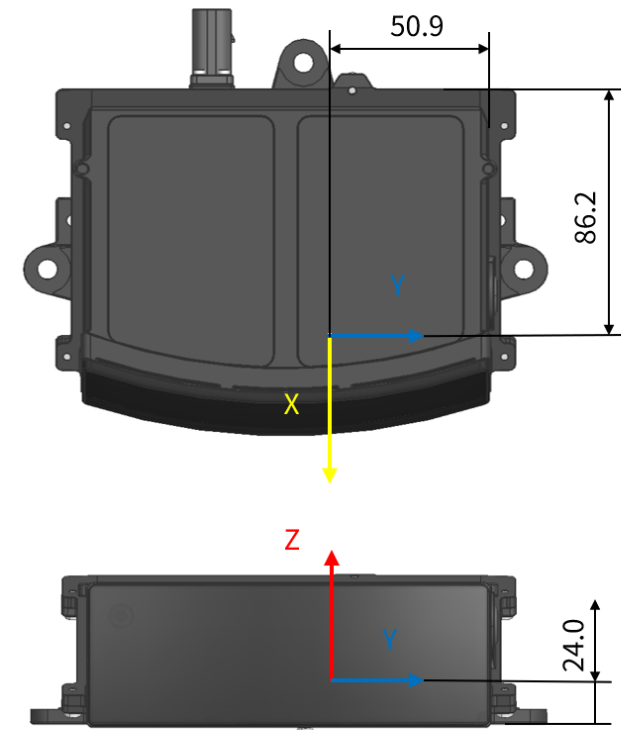


Figure 5. Origin of coordinates (unit: mm)

1.5. Specifications

SENSOR

Scanning method	1-D rotating mirror (hybrid solid-state)
Channel number	128
Ranging capability	1 to 210 m (at 10% reflectivity)
Ranging accuracy	±5 cm (typical)
Ranging precision	3 cm (1 σ)
Horizontal FOV	120°
Horizontal resolution	Far-field (> 7.2 m): 0.1° (10 Hz), 0.2° (20 Hz) Near-field (0.5 to 7.2 m): 0.2° (10 Hz), 0.4° (20 Hz)
Vertical FOV	25.4° (–12.5° to 12.9°)
Vertical resolution	Far-field (> 7.2 m): 0.2° Near-field (0.5 to 7.2 m): 0.8°
Frame rate	10/20 Hz
Return mode	Single Return: Last/Strongest Dual Return: Last and Strongest

MECHANICAL/ELECTRICAL/OPERATIONAL

Wavelength	905 nm
Laser class	Class 1 Eye Safe
Ingress protection	IP6K7 & IP6K9K
Dimensions ①	136 × 114 × 49 (WDH, mm)

Rated voltage range ②	DC 9 to 32 V
Power consumption ③	13.5 W
Operating temperature	–40°C to 85°C
Storage temperature	–40°C to 105°C
Weight ①	0.94 kg

DATA I/O

Data transmission	Automotive Ethernet, 1000BASE-T1 Slave Mode
Measurements	Distance, azimuth angle, and reflectivity
Valid data points ④	Single Return: 1 536 000 points/sec Dual Return: 3 072 000 points/sec
Point cloud data rate ⑤	Single Return: 55.9/111.8 Mbps (avg/peak) Dual Return: 111.8/223.6 Mbps (avg/peak)
Clock source	PTP (802.1AS Automotive, 802.1AS AUTOSAR)
PTP clock accuracy	≤1 μs
PTP clock drift ⑥	≤5 μs/s

 Specifications are subject to change. Please refer to the latest version of this manual.

Notes to specifications

- | | |
|--------------------------------|--|
| ① Dimensions and weight | <ul style="list-style-type: none"> • May be different for customized models. • The mechanical drawings and data exclusively provided for customized models shall prevail. |
| ② Rated voltage range | Nominal voltages: 12 V and 24 V |
| ③ Power consumption | <ul style="list-style-type: none"> • Typical value, not including accessories such as the connection box. • The external power supply should be able to provide at least 45 W. |
| ④ Valid data points | <ul style="list-style-type: none"> • Defined as the point cloud data points (number of returns) generated per second. • In Single Return Mode: <ul style="list-style-type: none"> ◦ Given: horizontal FOV (120°), horizontal resolution (0.1° at 10 Hz), number of channels (128), and frame rate (10 Hz). ◦ At 10 Hz, each channel generates $120/0.1 = 1200$ points per frame; all channels generate $1200 \times 128 = 153\,600$ points per frame, and 1 536 000 points (10 frames) per second. • In Dual Return Mode, the number of valid data points is twice that in Single Return Mode. • The actual horizontal FOV of each mirror surface is slightly larger than 120°, so the actual data points are slightly more than the valid data points. |
| ⑤ Point cloud data rate | <ul style="list-style-type: none"> • In Single Return Mode: <ul style="list-style-type: none"> ◦ Given: horizontal FOV (120°), horizontal resolution (0.1° at 10 Hz), frame rate (10 Hz), size of Point Cloud Data Packets (1164 bytes) and the number of blocks in each packet (2) ◦ At 10 Hz, one return is generated for each 0.1° azimuth; thus 1200 (120°/0.1°) returns for each frame and 12000 returns (10 frames) per second. ◦ Each Point Cloud Data Packet contains two blocks, and each block stores one return. ◦ Therefore, $12000/2 = 6000$ packets are transmitted per second, totaling 6000×1164 bytes ◦ With unit conversion, point cloud average data rate = $6000 \times 1164 \times 8 \times 1E-6 \approx 55.9$ Mbps. • In Dual Return Mode, point cloud average data rate is twice that in Single Return Mode. • Since the duty cycle for point cloud data transmission is approximately 50%, the peak data rate is approximately twice the average data rate in the table. |
| ⑥ PTP clock drift | Defined as the drift at a constant temperature after the lidar (slave clock) loses connection to the PTP master. |

2. Setup

Before operating the lidar, strip away the transparent protective film on the optical window.



The information in this section may be different for customized models. The mechanical drawings and data exclusively provided for customized models shall prevail.

2.1. Mechanical installation

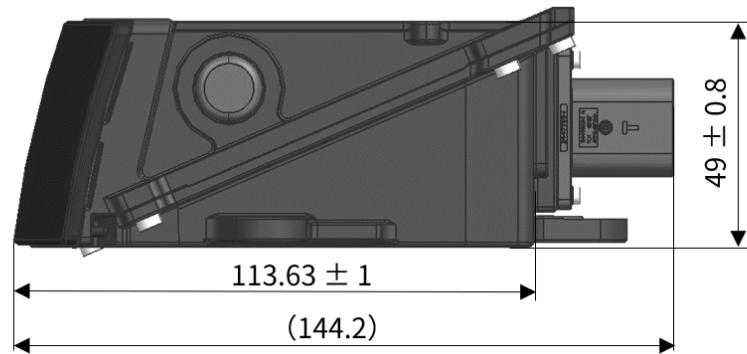


Figure 6. Right side view (unit: mm)

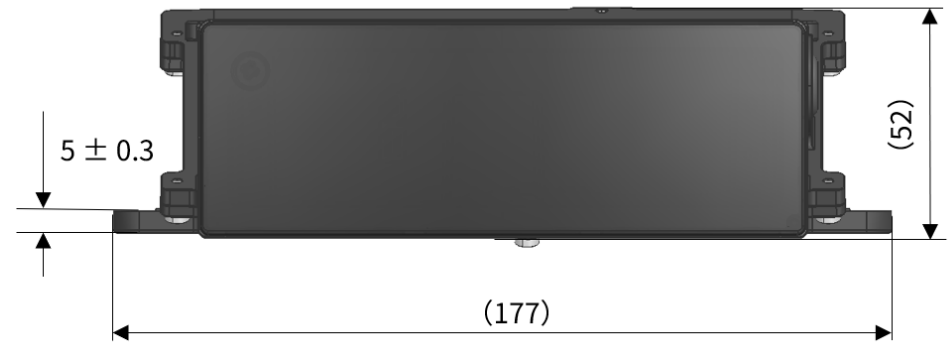


Figure 7. Front view (unit: mm)

AT128P

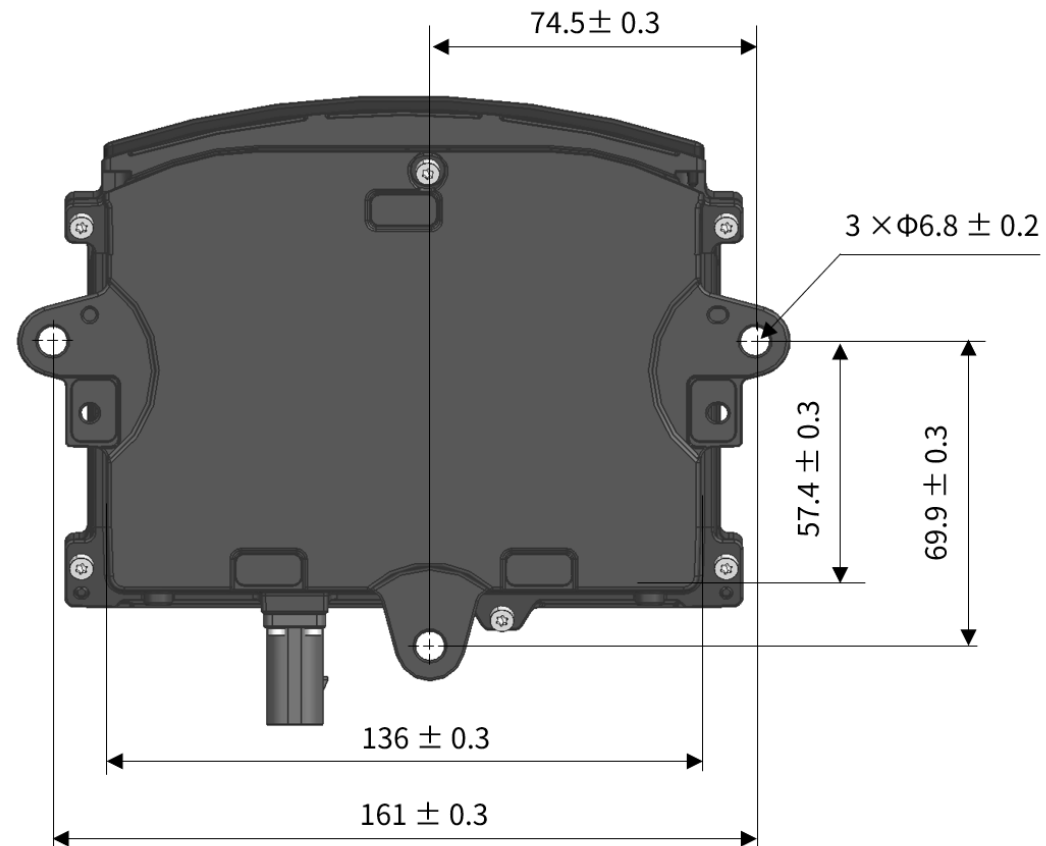


Figure 8. Bottom view (unit: mm)

2.1.1. Typical mounting structure

The through holes on the lidar base can be used to mount the lidar.

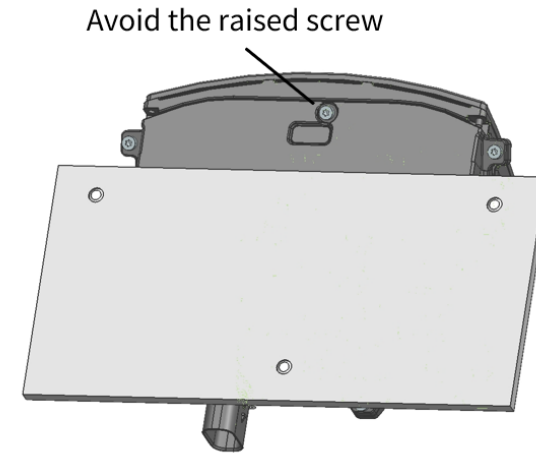
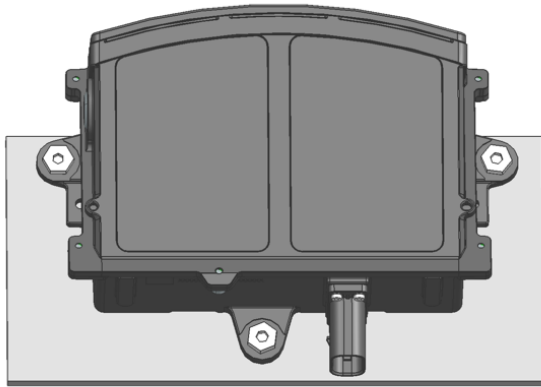


Figure 9. Through holes on the lidar base

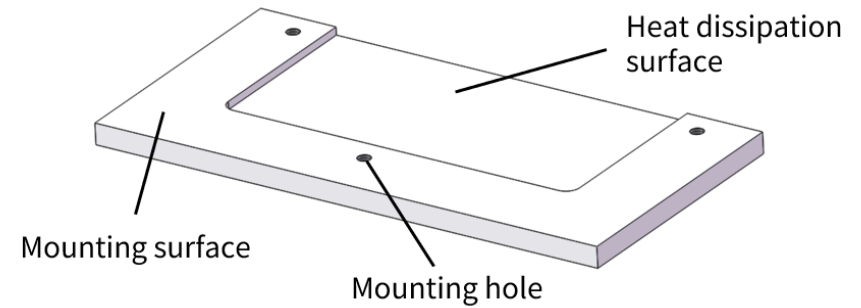
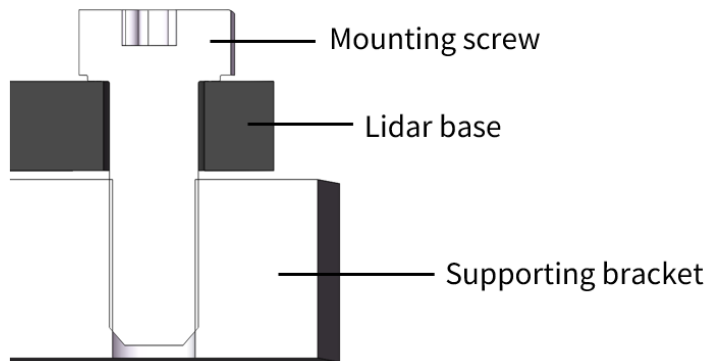


Figure 10. Supporting bracket on the vehicle body

2.1.2. Screw holes on the lidar base

Screw Specifications: M5 or M6

Metric property class: ≥ 8.8

For carbon steel screws, the recommended parameters are as follows:

Screw specification	Number of screws
M5	≥ 4
M6	≥ 3



- For screws with different materials or thread forms, the parameters should be adjusted.
- The mounting scheme should not damage the lidar (including the screw thread).

2.1.3. Mounting rigidity and modalities

- Please provide details about the mounting structure to Hesai for assessment, as any deviation in the mounting surface can impair lidar performance.
- The mounting bracket should be stable and reliable. The intrinsic frequency of the bracket is generally recommended to be over 50 Hz. The intrinsic frequency of a specific vehicle model should be assessed according to its vibration excitation.
- To prevent the impact of external forces, only the mounting points on the lidar are allowed to touch the structural parts of the vehicle. If other areas (including optical window) on the lidar need to be connected to structural parts, please confirm with Hesai in advance.
- The minimum spacing between the lidar and its surrounding parts should be over 10 mm. This is to prevent the lidar from scraping and bumping during normal operation, mounting, and dismounting.
- To prevent loss of effective FOV, the mounting tolerances should be within ± 5 mm (position) and within ± 1 deg (angularity) in the directions of X, Y, and Z axes of the vehicle coordinate system (see [Figure 2. Coordinate system \(isometric view\)](#)).
- Contaminants on the optical window (such as snow or mud) can impair lidar performance. Active cleaning equipment for the optical window is recommended.

2.1.4. Mounting position

- The lidar's FOV should not be obscured.
- The mounting height should be over 300 mm above the ground.

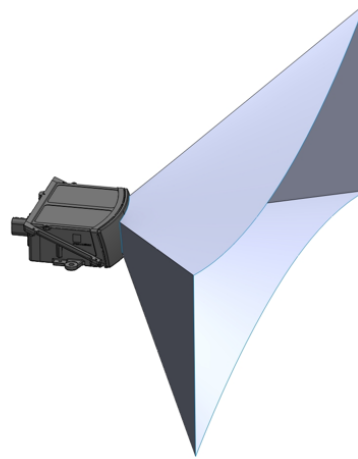


Figure 11. Lidar's FOV

2.1.5. Coordinate systems

The coordinate systems of the lidar and vehicle are illustrated below.

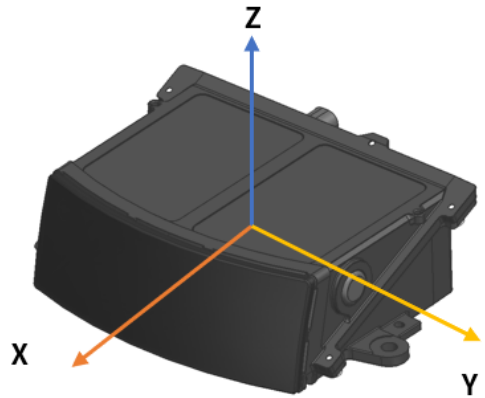


Figure 12. Lidar coordinates

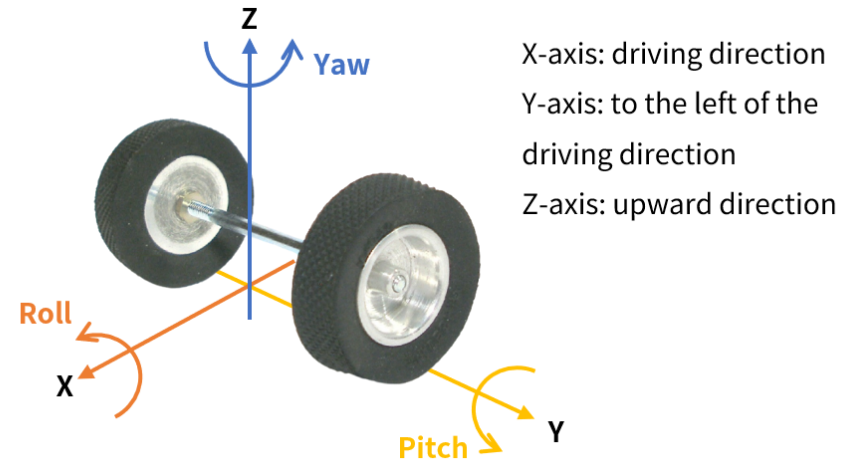


Figure 13. Vehicle coordinates

2.1.6. Necessity of thermal design optimization

The lidar's temperature performance is strongly correlated with three factors:

- Thermal characteristics of the lidar
- Environmental conditions in vehicle's application scenario
- Mounting scheme

With the first two factors predefined, the mounting scheme needs to be optimized to ensure that the lidar performs as expected under extreme operating conditions.

However, the evaluation of thermal risks should not be carried out on the lidar alone — all the relevant thermal loads (the surrounding parts on the vehicle) and the mounting environment (such as the material of the mounting bracket) jointly affect the lidar's heat dissipation capability.

Therefore, systematic thermal design optimization is a necessary step in designing the lidar's mounting scheme. For more detailed information, please contact Hesai technical support.

2.2. Electrical interface

TE Connectivity part number: 2446023-1 (male socket, on the lidar)

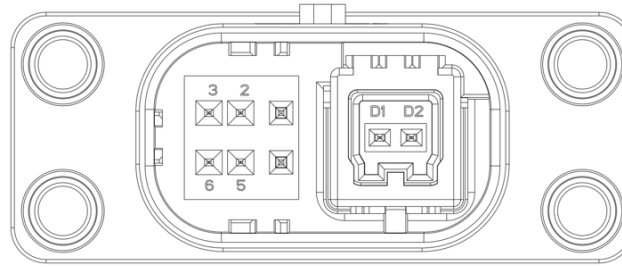


Figure 14. TE connector (male socket) and pins

2.2.1. Pin description

No.	Signal	Voltage
1	VCC	9 to 32 V
2	Reserved	-
3	Reserved	-
4	GND	0 V
5	Reserved	-
6	Reserved	-
D2	MDI-P	-
D1	MDI-N	-



Avoid touching the reserved wires or ports with bare hands.

2.2.2. Connector use

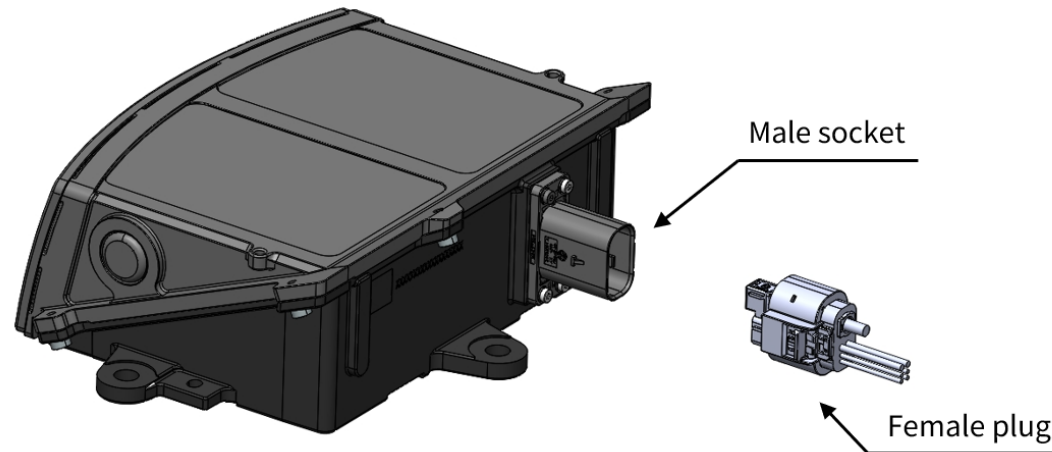


Figure 15. Connectors

- Before connection, check the pins on the socket and the holes on the plug. In case of bent pins or damaged holes, stop using the connector and contact technical support.
- To prevent breakdowns, turn off the power source before connection and disconnection.
- Do NOT attempt to force open a connection by pulling on the cables or by twisting the connectors in any way. Doing so can loosen the connectors' shells, or even damage the contacts.
- If the connector's shell is accidentally pulled off, stop using the connector and contact Hesai technical support.
- Do NOT attempt to assemble the connector's shell and cable collet; do NOT connect a connector without its shell. Doing so may damage the lidar's circuits.
- For further troubleshooting, please contact Hesai's technical support or obtain work instructions from the connector manufacturer.
- The connector is designed to withstand at least 20 mating cycles; exceeding this number may increase the risk of connector damage.



Connection	1. Turn off the power source. 2. Make sure the plug's red locking clip is on the same side as the socket's latch. 3. Push the plug straight into the socket until a click is heard. 4. Push down the red locking clip to the bottommost position until a click is heard.
Disconnection	1. Turn off the power source. 2. Pull up the red locking clip until a click is heard. 3. Push down the black clip and pull the plug from the socket.

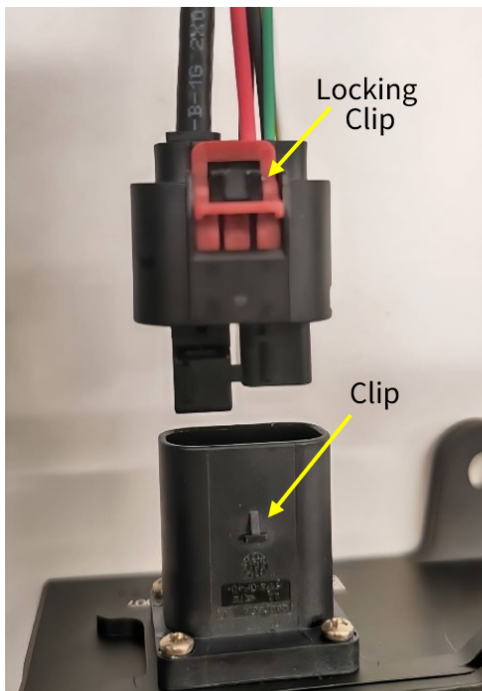


Figure 16. Connection

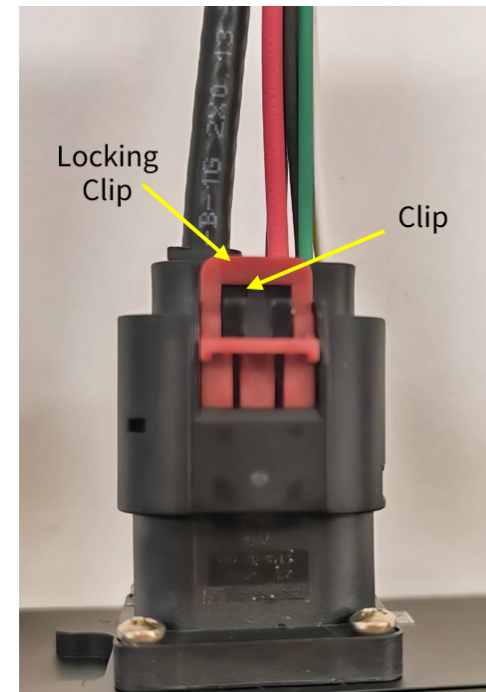


Figure 17. Disconnection

2.2.3. Cables (Ethernet)

Outside diameter (OD) = 4.10 ± 0.20 mm

Minimum bend radius:

- Single: $5 \times \text{OD}$
- Multiple: $15 \times \text{OD}$

2.3. Connection box (optional)

Users may connect the lidar with or without a connection box.
The connection box has a power port and a standard Ethernet port.

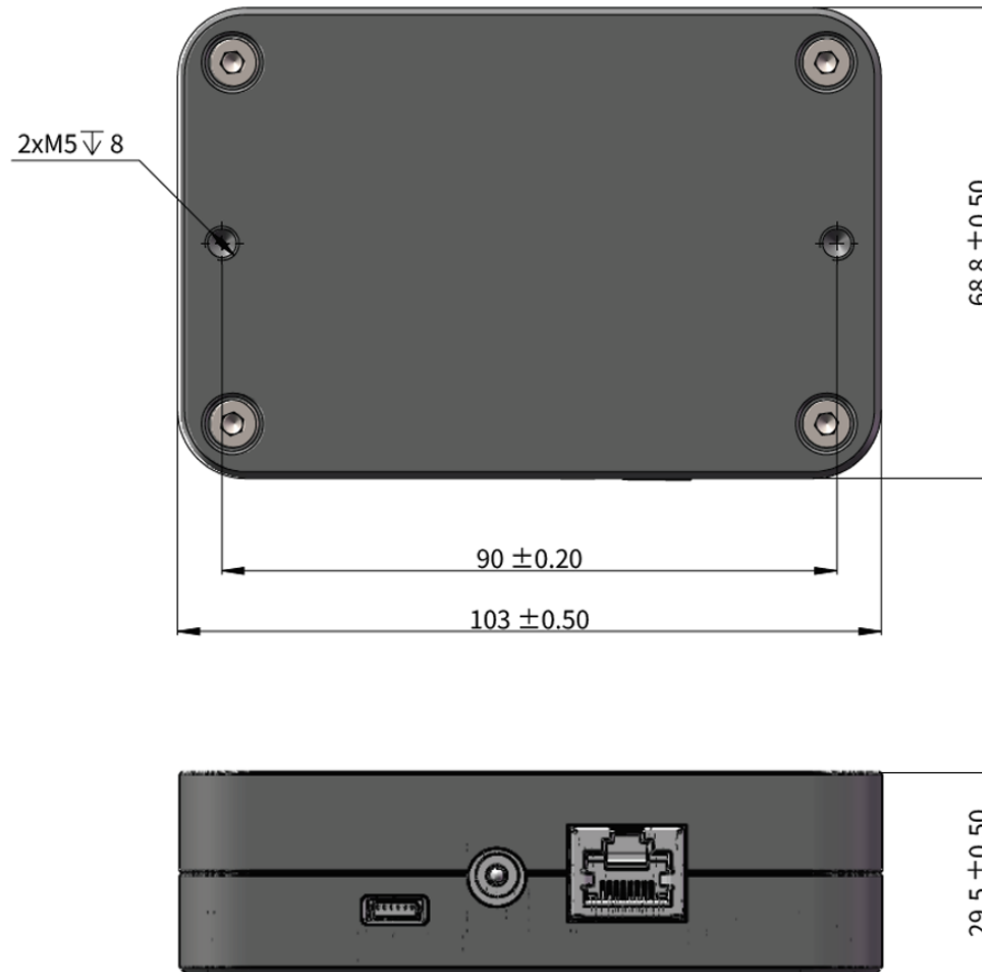


Figure 18. Connection box (unit: mm)

An additional cable assembly is used for connecting the lidar (on the left) and the connection box (on the right), as shown below.

i One cable's head cannot connect to another cable's tail, so each lidar can only use one cable.

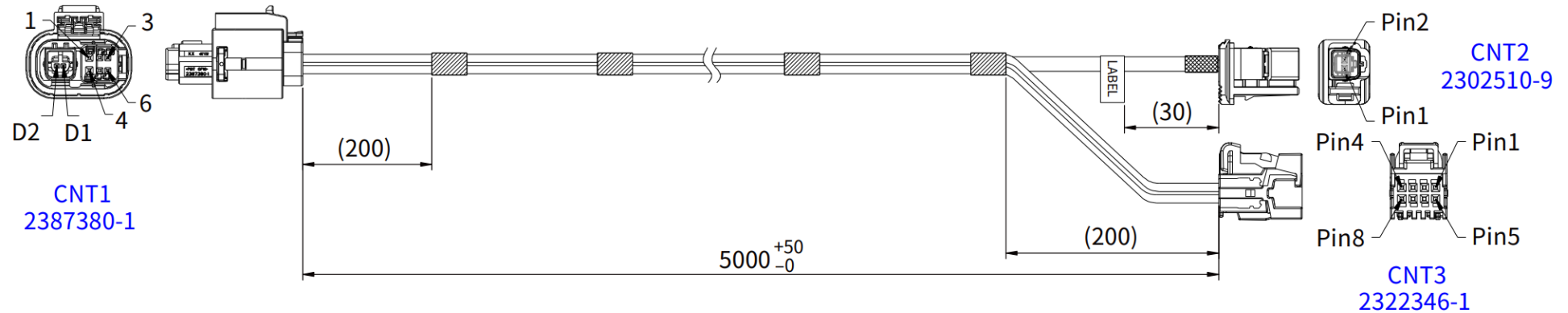


Figure 19. Cable assembly between lidar and connection box (unit: mm)

The wire colors and cross-section areas are listed below.

Pin No. on CNT1 connector	Pin No. on CNT3 connector	Signal	Wire color	Wire cross section
Pin 1	Pin 4	VCC	Red	0.75 mm ²
Pin 4	Pin 8	GND	Black	0.75 mm ²

Pin No. on CNT1 connector	Pin No. on CNT 2	Signal	Wire color	Wire cross section
D2	Pin 1	MDI-P	White	-
D1	Pin 2	MDI-N	Green	-

2.3.1. Ports

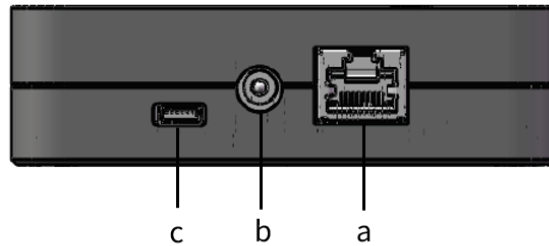


Figure 20. Connection box (front)

Port No.	Port name	Description
a	Standard Ethernet port	RJ45, 1000 Mbps Ethernet
b	Power port	Connects to a DC-005 DC power adapter.
c	Reserved port	Do not connect this port to external signals.

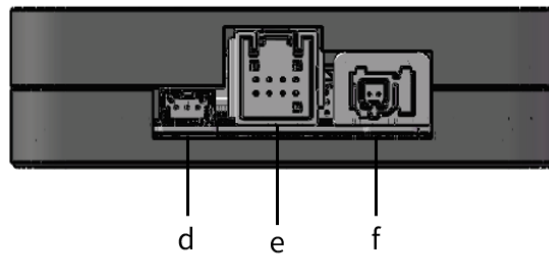


Figure 21. Connecting box (back)

Port No.	Port name	Description
d	Reserved port	Do not connect this port to external signals.

AT128P

Port No.	Port name	Description
e	Power Output port	See CNT 3 connector in Figure 19. Cable assembly between lidar and connection box (unit: mm).
f	Automotive Ethernet port	See CNT 2 in Figure 19. Cable assembly between lidar and connection box (unit: mm).

2.3.2. Connection

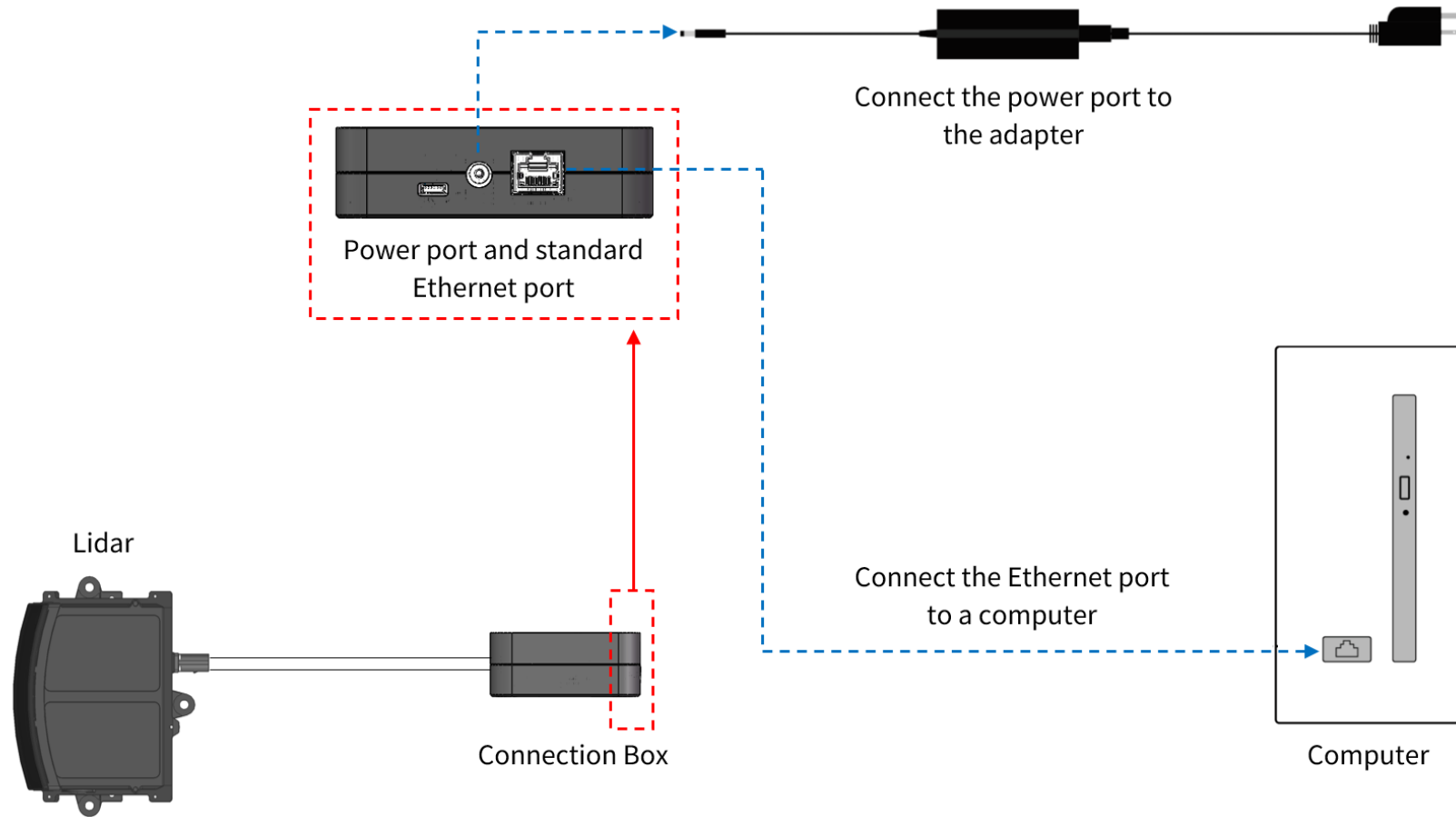


Figure 22. Connection with PTP (software simulation)

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2.4. Network settings on the receiving host

The lidar does not have a power switch. It starts operating once connected to power and the Ethernet.

To receive data on your PC, set the PC's IP address to 192.168.1.X and subnet mask to 255.255.255.0.

 Range of X: 0 to 255 (except 201, 1 and 255)

Ubuntu	Windows
1. Open the terminal. 2. Input this ifconfig command in the terminal: <pre>~\$ sudo ifconfig enp0s20f0u2 192.168.1.X</pre> (Replace enp0s20f0u2 with the local Ethernet port name.)	1. Go to the "Control Panel". 2. Click "Network and Internet" > "Network and Sharing Center" > "Change adapter settings". 3. Right-click the "Ethernet" interface and select "Properties". 4. Double-click "Internet Protocol Version 4 (TCP/IPv4)". 5. Select "Use the following IP addresses" > Configure the IP address to 192.168.1.X and the subnet mask to 255.255.255.0.

2.5. Tools

Tool	Purpose	Where to find it
PandarView 2 (point cloud visualization software)	To record and display point cloud data	Please contact Hesai technical support.
LidarUtilities、API	To set parameters, check device info or upgrade firmware/software  Network parameters: • Default Source IPv4 address: 192.168.1.201 • Default PTC port: 9347	Please contact Hesai technical support.

3. Data structure

Unless otherwise specified, all the multi-byte fields are unsigned values in little-endian format.

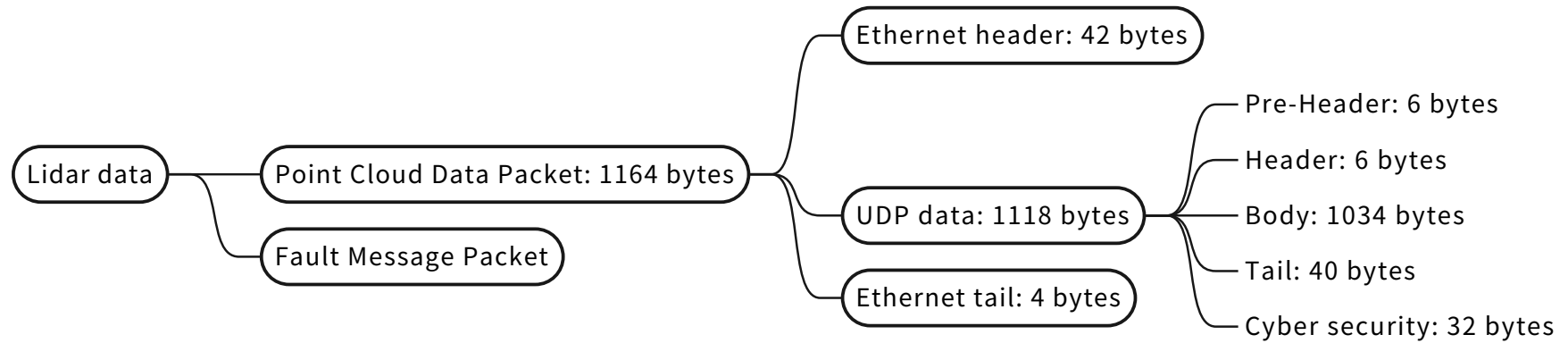


Figure 24. Data structure

i The data format of Fault Message Packet is described in the Safety Manual. Please contact Hesai technical support for more information.

3.1. Point Cloud Data Packet

3.1.1. Ethernet header

Default IP address:

Source IP	192.168.1.201
Destination IP	255.255.255.255

Point Cloud Data Packet: Ethernet header

Field	Byte(s)	Description
Ethernet II MAC	12	Destination MAC: xx:xx:xx:xx:xx:xx (FF:FF:FF:FF:FF:FF for broadcast) Source MAC: xx:xx:xx:xx:xx:xx
Ethernet Data Packet Type	2	0x08, 0x00
Internet Protocol	20	Protocol parameters
UDP Port Number	4	Source port (0x2710, representing 10000) Destination port (0x0940, representing 2368)
UDP Length	2	Eight bytes more than point cloud UDP data (see Figure 24. Data structure).
UDP Checksum	2	Checksum of the Ethernet header

3.1.2. Point cloud UDP data

3.1.2.1. Pre-Header

Field	Byte(s)	Description
0xEE	1	Start of Packet
0xFF	1	Start of Packet
Protocol Version Major	1	Main class of the point cloud UDP packet structure Current value: 0x04
Protocol Version Minor	1	Subclass of the point cloud UDP packet structure Current value: 0x03
Reserved	2	-

3.1.2.2. Header

Field	Byte(s)	Description
Channel Num	1	0x80 (128 channels)
Block Num	1	0x02 (2 blocks per packet)
First Block Return	1	Reserved
Dis Unit	1	0x04 (4 mm)
Return Num	1	0x02 (Each channel can generate two returns maximum.)

Field	Byte(s)	Description												
Flags	1	[7:3] is reserved.												
		[2:0] indicates whether this data packet contains the following information (0b001 by default):												
		<table><tr><th>Bit</th><th colspan="2">Value</th></tr><tr><td>[2] functional safety</td><td>1 — Yes</td><td>0 — No</td></tr><tr><td>[1] IMU</td><td>1 — Yes</td><td>0 — No</td></tr><tr><td>[0] UDP sequence</td><td>1 — Yes</td><td>0 — No</td></tr></table>	Bit	Value		[2] functional safety	1 — Yes	0 — No	[1] IMU	1 — Yes	0 — No	[0] UDP sequence	1 — Yes	0 — No
		Bit	Value											
		[2] functional safety	1 — Yes	0 — No										
[1] IMU	1 — Yes	0 — No												
[0] UDP sequence	1 — Yes	0 — No												

3.1.2.3. Body

Return mode

See the **Return Mode** field in [Section 3.1.2.4 Tail](#).

In Single Return mode, the measurements of each round of firing are stored in one block.

In Dual Return mode, the measurements of each round of firing are stored in two adjacent blocks, and the **Azimuth** fields of these two blocks are the same.

Return Mode	Odd-numbered block	Even-numbered block	Note
Last and Strongest	Last return	Strongest return	If the last return is also the strongest, then the even-numbered block stores the second strongest return.

Point Cloud Data Packet (Single Return)		Point Cloud Data Packet (Dual Return)		Point Cloud Data Packet (Dual Return)	
Block 1	Block 2	Block 1	Block 2	Block 1	Block 2
Return from this round of firing	Return from the next round of firing	Last return	Strongest return	Last (also strongest) return	Second strongest return

Field	Byte(s)	Description
Azimuth 1	2	Block 1: Low-resolution part of the encoder angle Unit: 0.01° - Encoder angle is measured by the optical encoder and is used as the current reference azimuth of this block. - To convert from encoder angle to point cloud horizontal angle, see Section C.2 Angle correction calculation.
Fine Azimuth 1	1	Block 1: High-resolution part of the encoder angle Unit: 0.01°/256 Encoder angle of Block 1 = Azimuth 1 × 0.01° + Fine Azimuth 1 × 0.01°/256
Block 1	512	Block 1: Measurements made by each channel (starting from Channel 1) (see the table below).
Azimuth 2	2	Block 2
Fine Azimuth 2	1	
Block 2	512	
CRC 1	4	CRC-32 checksum of the Body

Each block in the Body

Field	Byte(s)	Description												
Channel 1	4	Measurements of Channel 1												
		<table><tr><th>Field</th><th>Bytes</th><th>Description</th></tr><tr><td>Distance</td><td>2</td><td>Object distance = Distance × Dis Unit  Dis Unit is specified in Section 3.1.2.2 Header.</td></tr><tr><td>Reflectivity</td><td>1</td><td>Reflectivity Value = Reflectivity × 1% Range: 0 to 255</td></tr><tr><td>Confidence</td><td>1</td><td>Low confidence flag, showing the confidence of the return signal. Value: 1 (low confidence), 0 (normal)  Low-confidence data points can be allowed or filtered out by sending PTC commands (see Section 5 Communication protocol); allowing such points improves the detection of low-reflectivity objects.</td></tr></table>	Field	Bytes	Description	Distance	2	Object distance = Distance × Dis Unit  Dis Unit is specified in Section 3.1.2.2 Header .	Reflectivity	1	Reflectivity Value = Reflectivity × 1% Range: 0 to 255	Confidence	1	Low confidence flag, showing the confidence of the return signal. Value: 1 (low confidence), 0 (normal)  Low-confidence data points can be allowed or filtered out by sending PTC commands (see Section 5 Communication protocol); allowing such points improves the detection of low-reflectivity objects.
		Field	Bytes	Description										
		Distance	2	Object distance = Distance × Dis Unit  Dis Unit is specified in Section 3.1.2.2 Header .										
		Reflectivity	1	Reflectivity Value = Reflectivity × 1% Range: 0 to 255										
Confidence	1	Low confidence flag, showing the confidence of the return signal. Value: 1 (low confidence), 0 (normal)  Low-confidence data points can be allowed or filtered out by sending PTC commands (see Section 5 Communication protocol); allowing such points improves the detection of low-reflectivity objects.												
...	...	...												
Channel 128	4	Measurements of Channel 128												

3.1.2.4. Tail

Field	Byte(s)	Description
Reserved	6	-
High Temperature Shutdown Flag	1	0x01 for high temperature; 0x00 for normal operation. - When high temperature is detected, the shutdown flag will be set to 0x01, and the system will shut down after 60 s. The flag remains 0x01 during the 60 s and the shutdown period. - When the system is no longer in high temperature status, the shutdown flag will be reset to 0x00 and the system will automatically return to normal operation.
Reserved	11	-
Motor Speed	2	Spin rate of the motor Signed integer Define clockwise (in the top view) as positive. Unit: 0.1 RPM - By default, each of the three mirror surfaces corresponds to a point cloud frame. Thus, for every motor rotation, three frames are generated. - Spin rate of the motor (RPM) = frame rate (Hz) $\times$ 60 / 3
Timestamp	4	The "μs time" part of the absolute time of this data packet Unit: μs Range: 0 to 999 999 μs  The absolute time of Point Cloud Data Packets is defined in Appendix B Absolute time of point cloud data.
Return Mode	1	0x37 — Strongest Return Mode 0x38 — Last Return Mode 0x39 — Dual Return Mode (Last and Strongest)

Field	Byte(s)	Description																		
Factory Information	1	Always 0x42																		
Date & Time	6	Coordinated Universal Time (UTC) of this data packet, accurate to the second. In big-endian format. Timestamp mode is indicated by the first byte: • Non-zero: broken-down time (default) • Zero: calendar time Broken-down time (default) <table><tr><th>Each byte</th><th>Range</th></tr><tr><td>Year (current year minus 1900)</td><td>≥70</td></tr><tr><td>Month</td><td>1 to 12</td></tr><tr><td>Day</td><td>1 to 31</td></tr><tr><td>Hour</td><td>0 to 23</td></tr><tr><td>Minute</td><td>0 to 59</td></tr><tr><td>Second</td><td>0 to 59</td></tr></table> Calendar time <table><tr><td>Byte 1</td><td>0x00 (fixed)</td></tr><tr><td>Bytes 2 to 6</td><td>Number of seconds since 1970-01-01 00:00:00</td></tr></table>  The absolute time of Point Cloud Data Packets is defined in Appendix B Absolute time of point cloud data.	Each byte	Range	Year (current year minus 1900)	≥70	Month	1 to 12	Day	1 to 31	Hour	0 to 23	Minute	0 to 59	Second	0 to 59	Byte 1	0x00 (fixed)	Bytes 2 to 6	Number of seconds since 1970-01-01 00:00:00
Each byte	Range																			
Year (current year minus 1900)	≥70																			
Month	1 to 12																			
Day	1 to 31																			
Hour	0 to 23																			
Minute	0 to 59																			
Second	0 to 59																			
Byte 1	0x00 (fixed)																			
Bytes 2 to 6	Number of seconds since 1970-01-01 00:00:00																			

Field	Byte(s)	Description
UDP Sequence	4	Sequence number of this UDP packet 0 to 0xFF FF FF FF
CRC 2	4	CRC-32 checksum of the Tail

3.1.2.5. Cyber security

Field	Byte(s)	Description
Reserved	32	-



Cybersecurity functions are described in the Security Manual. Please contact Hesai technical support for more information.

3.1.3. Ethernet tail

Field	Byte(s)	Description
FCS	4	Frame check sequence

3.1.4. Point cloud data analysis method

Take **Channel 5** in **Block 2** as an example.

3.1.4.1. Analyze the vertical and horizontal angles of a data point

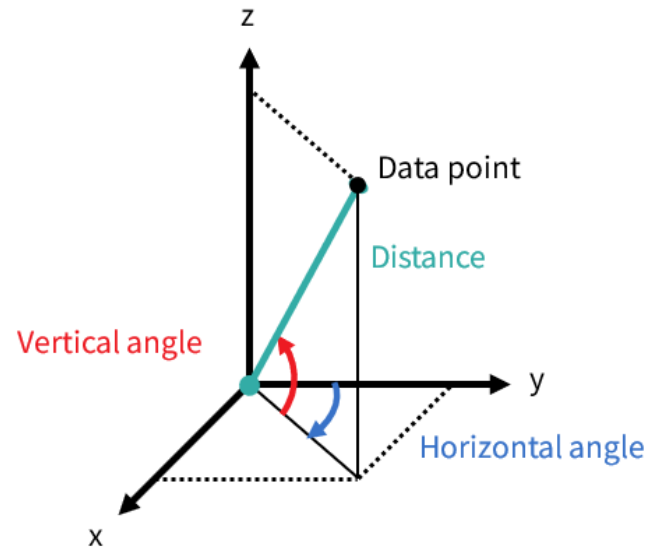
1. Calculate the vertical angle (v_angle) of **Channel 5** according to [Appendix C Angle correction](#).
 - 0° represents the horizontal direction.
 - The upward direction is defined as positive.
 - Channel number counts from 1, top to bottom.
2. Calculate the horizontal angle (h_angle) of **Channel 5** according to [Appendix C Angle correction](#).
 - The 0° position is defined in [Figure 3. Mirror rotation direction \(top view\)](#).

3.1.4.2. Analyze the distance of a data point

Use the **Distance** field of **Block 2: Channel 5** in [Section 3.1.2.3 Body](#).

3.1.4.3. Draw the data point in a spherical or rectangular coordinate system

In a spherical coordinate system, the vertical and horizontal angles are defined in the figure below.

**3.1.4.4. Obtain the real-time point cloud data by analyzing and drawing every data point in each frame**

4. Parameter interfaces

All the parameters in this section can be accessed using API; some of the parameters are also shown in LidarUtilities.

4.1. Network connection

4.1.1. Source

Source IPv4 Address

Option(s)	Description
Default: 192.168.1.201	Applies to both UDP and PTC ports.

Source IPv4 Subnet Mask

Option(s)	Description
Default: 255.255.255.0	Applies to both UDP and PTC ports.

Source IPv4 Gateway

Option(s)	Description
Default: 192.168.1.1	Applies to both UDP and PTC ports.

Ethernet Communication Mode

Option(s)	Description
Slave (default) Master	Role of the lidar in Ethernet communication; applicable only for automotive Ethernet (1000BASE-T1). When the lidar is in Slave mode (default), the receiving host shall be in Master mode. • Connection cannot be made if the lidar and the receiving host are both Masters or both Slaves. To minimize such risks, please take special care when changing this setting.  • The connection box in Section 2.3 Connection box (optional) can be used only when the lidar is in Slave mode. To change the lidar to Master mode: 1. Connect the lidar to a Master host. 2. Change the lidar from Slave mode to Master mode. Connection will be lost. 3. Connect the lidar to a Slave host and the connection will resume.

VLAN

Option(s)	Description
Default: OFF VLAN ID: 1 to 4094	VLAN tagging To enable VLAN tagging, use the same VLAN ID on both the lidar and the receiving host. • Connection cannot be made if the lidar and the receiving host use different VLAN IDs. • To minimize such risks, the VLAN ID in LidarUtilities is zero (an invalid value) by default. When checking the checkbox, users will be alerted to input a valid VLAN ID; when unchecking the checkbox, the VLAN ID will default to zero. • Once configured, VLAN ID will not change during firmware upgrades. • When VLAN is enabled, PTP connection will be lost; when VLAN is disabled, PTP connection will automatically recover.

4.1.2. Destination**Destination IPv4 Address**

Option(s)	Description	
Any except 0.0.0.0, 127.0.0.1, and the lidar's IPv4 address Default: 255.255.255.255	Communication mode	Destination IP
	Broadcast (default)	255.255.255.255
	Multicast	User-defined
	Unicast	Same as the PC's IPv4 address

Destination Point Cloud UDP Port

Option(s)	Description
Default: 2368	Destination port for Point Cloud Data Packets

Destination Fault Message UDP Port

Option(s)	Description
Default: 2368	Destination port for Fault Message Packets

4.2. Functional settings

EOL (end of line) Mode

Option(s)	Description
Exit EOL mode (default) Enter EOL mode	For the 96 channels other than the near-field-enabled channels (see Appendix A Channel distribution data), the point cloud data between 4.5 m to 7.2 m will be released under EOL mode to support EOL calibration.  This setting is lost at power-off.

Freeze Frames

Option(s)	Description
Get freeze frames	A freeze frame records the lidar's status information when a fault occurs and is used in diagnostic analysis.

Functional safety diagnostics switch

Option(s)	Description
ON (default) OFF	When ON, the lidar outputs Fault Message Packets and freeze frames.  - Fault Message Packets are described in the Safety Manual. Please contact Hesai technical support for more information. - Freeze frames: See Freeze Frames in this section.

Reflectivity Mapping

Option(s)	Description	
Linear (default) Nonlinear Mapping	Linear Mapping	The Reflectivity field in Point Cloud Data Packets linearly represents target reflectivity (0 to 255%).
	Nonlinear Mapping	Increases the contrast in low-reflectivity areas; see Appendix D Nonlinear reflectivity mapping .

Return Mode

Option(s)	Description
Single Return: - Last - Strongest Dual Return: - Last and Strongest (default)	The current return mode is shown in Point Cloud Data Packets; see the Return Mode field in Section 3.1.2.4 Tail.

Rotation Direction

Option(s)	Description
Clockwise (default) Counterclockwise	Direction of motor rotation (in the lidar's top view)

Spin Rate

Option(s)	Description
200 RPM (default) 400 RPM	Spin rate of the motor The current spin rate is shown in Point Cloud Data Packets; see the Motor Speed field in Section 3.1.2.4 Tail .

Sync Angle

Option(s)	Description
Function: OFF (default), ON Sync angle: 29° to 154°	Phase lock angle After enabling this function and specifying a sync angle (i.e. an azimuth), the lidar will rotate to that azimuthal position at the beginning of every full second.  Lidar azimuthal position is defined in Section 1.3 Basic structure. Definition of the full second (detailed in Section B.1 Source of absolute time):  • When PTP is tracking or locked, the full second is retrieved from the PTP master clock. • When PTP is frozen or in free run, the full second is defined as the rising edge of the lidar's internal 1 Hz signal. To phase-lock multiple lidar units, connect them to the same clock source and set the same sync angle. These lidar units will rotate to the same azimuthal position at every full second.

Trigger Method

Option(s)	Description				
Angle-Based (default)	The way laser firings are triggered				
Time-Based					
	<table> <tr> <td>Angle-based</td><td>Lasers fire every 0.1° at 10 Hz (or 0.2° at 20 Hz).</td></tr> <tr> <td>Time-based</td><td>Lasers fire every 41.666 us.</td></tr> </table>	Angle-based	Lasers fire every 0.1° at 10 Hz (or 0.2° at 20 Hz).	Time-based	Lasers fire every 41.666 us.
Angle-based	Lasers fire every 0.1° at 10 Hz (or 0.2° at 20 Hz).				
Time-based	Lasers fire every 41.666 us.				

UTC Time Format

Option(s)	Description														
Broken-down time (default)	Timestamp mode of the UTC in Point Cloud Data Packets and Fault Message Packets, in big-endian format. Broken-down time (default) <table><tr><th>Each byte</th><th>Range</th></tr><tr><td>Year (current year minus 1900)</td><td>≥70</td></tr><tr><td>Month</td><td>1 to 12</td></tr><tr><td>Day</td><td>1 to 31</td></tr><tr><td>Hour</td><td>0 to 23</td></tr><tr><td>Minute</td><td>0 to 59</td></tr><tr><td>Second</td><td>0 to 59</td></tr></table>	Each byte	Range	Year (current year minus 1900)	≥70	Month	1 to 12	Day	1 to 31	Hour	0 to 23	Minute	0 to 59	Second	0 to 59
Each byte		Range													
Year (current year minus 1900)		≥70													
Month		1 to 12													
Day		1 to 31													
Hour		0 to 23													
Minute		0 to 59													
Second		0 to 59													
Calendar time															

4.3. State settings

Reset All Settings and Restart

Option(s)	Description
N/A	Reset all the parameters in Section 4.2 Functional settings to factory defaults and then restart the lidar. Afterwards, the Start-Up Times in Section 4.6 Operation statistics increments by 1.

Restart

Option(s)	Description
N/A	Afterwards, the Start-Up Times in Section 4.6 Operation statistics increments by 1.

Sleep

Option(s)	Description
Sleep Wake-Up (by hardware)	In Sleep mode: • The motor stops running. • The lasers stop firing. • No communication exists between the lidar and other devices. • Power consumption is approximately 40 mW. • The time when the lidar is waked up is also recorded as the start-up time; the Start-Up Times in Section 4.6 Operation statistics increments by 1.

To enter Sleep mode

Use PTC command 0xAB; see TCP API Reference Manual.

- For a lidar in **Slave** mode (see [Ethernet Communication Mode](#)): When the PTC command's Return Code = 0x00, the vehicle's domain

controller should switch its PHY to Slave mode.

- For a lidar in **Master** mode: When the PTC command's Return Code = 0x00, the lidar will directly enter Sleep mode.
- If Return Code = 0x01, the lidar has failed to enter Sleep mode.

To enter Wake-Up mode

The lidar can only be waked up by hardware:

- For a lidar in **Slave** mode, the vehicle's domain controller should switch its PHY to Master mode.
- For a lidar in **Master** mode, the vehicle's domain controller should:
 - a. Switch its PHY to Master mode.
 - b. Wait for 500 ms.
 - c. Switch its PHY back to Slave mode.

Requirements for the domain controller PHY

To support the Sleep/Wake-Up modes:

- The domain controller PHY should satisfy this test specification:
OPEN ALLIANCE: Automotive Ethernet ECU Test Specification Layer 1 1000BASE-T1 – Revision 1.0
- The domain controller PHY should satisfy these requirements (as specified in Section 97.5 and Section 97.7 in IEEE Std 802.3bp-2016):
 - Send **Send_S** patterns when in Master mode.
 - Disable auto-negotiation.
 - Support Master-Slave configuration.
- The **Send_S** patterns sent by the domain controller PHY in Master mode should satisfy these requirements:
 - When cable length = 5 m, $V_{pp} > 0.84$ V.
 - When cable length = 15 m, $V_{pp} > 0.92$ V.
- The domain controller PHY in Slave mode should by default NOT send **Send_T** patterns, i.e., the TC10 WUP (wake up pattern) signal.

Standby Mode

Option(s)	Description
In Operation (default) Standby	In Standby mode: • The motor stops running. • The lasers stop firing. • No point cloud output. • The diagnostic functions that are not related to either motor rotation or laser firing remain normal.

4.4. Time sync

Read-only parameter	Description	
PTP Status	Free Run	No PTP master is selected.
	Tracking	Attempting to sync with the selected PTP Master, but the absolute offset exceeds the user-specified limit; see PTP Lock Time Offset in this section.
	Locked	The absolute offset is within the user-specified limit.
	Frozen	The lidar has lost connection to the PTP master and is attempting to recover it. Meanwhile, lidar time will drift from the last synchronized time. When the time drift exceeds the specification, PTP status will change to Free Run.

PTP Profile

Option(s)	Description
802.1AS Automotive 802.1AS AUTOSAR (default)	IEEE timing and synchronization standard

PTP Lock Time Offset

Option(s)	Description
1 to 100 μ s (integer) Default: 1	Upper limit of the absolute offset between Slave and Master when the lidar is in PTP Locked status; see PTP Status in this section.

PTP Domain Number

Option(s)	Description
0 to 127 (integer) Default: 0	Domain attribute of the local clock

PTP Network Transport

Option(s)	Description
L2	Network transport protocol

Switch Type

Option(s)	Description				
TSN (default) Non-TSN	Type of the network switch <table border="1"> <tr> <td>TSN</td><td>Time Sensitive Network, using Peer-to-Peer delay mechanism</td></tr> <tr> <td>Non-TSN</td><td>Using End-to-End delay mechanism</td></tr> </table>	TSN	Time Sensitive Network, using Peer-to-Peer delay mechanism	Non-TSN	Using End-to-End delay mechanism
TSN	Time Sensitive Network, using Peer-to-Peer delay mechanism				
Non-TSN	Using End-to-End delay mechanism				

4.5. Lidar info

Read-only parameter	Description
SN	Serial Number
PN	Part Number, indicating the lidar's hardware version Format: [Lidar Model]-[Configuration]
MAC address	Media access control (MAC) address Format: XX:XX:XX:XX:XX:XX (hexadecimal)
Lidar Model	AT128P

Angle correction file

Option(s)	Description
get file	The angle correction file of each lidar unit is used to correct the azimuth and elevation of each channel.

4.6. Operation statistics

Climatic

- Internal Temperature

Electrical

- Lidar Input Current
- Lidar Input Voltage
- Lidar Input Power



The electrical parameters are measured at the lidar's connector.

Availability

- Start-Up Times
- System Uptime
- Total Operation Time

4.7. Upgrade

Upgrade

Option(s)	Description
Upgrade	Upgrade the lidar's firmware and software.

4.8. Logs

Type of log	Description
Operation Log	Record of lidar operations

5. Communication protocol

Pandar TCP Commands (PTC) API can be used to communicate with Hesai lidars.

 To acquire the API reference manuals, please contact Hesai technical support.

6. Maintenance

Stains on lidar's optical window, such as dirt, fingerprints, and oil will negatively affect point cloud data quality. Please clean the optical window in time.



- Turn OFF the power source before cleaning.
- To avoid damaging the optical coating, do NOT apply significant pressure when wiping the optical window.



Only the stained area of the optical window needs to be cleaned.

Perform the following steps to remove the stains:

1. Thoroughly wash your hands or wear a pair of powder-free PVC gloves. Hold the metal lid and base of the lidar to avoid touching the optical window directly.
2. To remove dust, blow dry air onto the optical window, or use a clean piece of lint-free wipe or soft sponge to lightly brush across the dusty area. If persistent stains exist, perform the following steps; otherwise the cleaning is done.
3. Add warm, neutral solvent into a spray bottle and spray the optical window.

Solvent type	Mild soap solution  Maximum two tablespoons of soap in 1 quart (1 liter) of water.
Solvent temperature	20 to 25°C

4. When the stains have loosened, dip a piece of lint-free wipe or soft sponge into the solvent made in Step 3, and gently wipe the optical window back and forth along its surface.
5. Should another cleaning agent be applied to remove certain stains, repeat Steps 3 and 4.
6. Spray the optical window with clean water, and gently wipe off the remaining liquid with another piece of lint-free wipe or soft sponge.

7. Troubleshooting

If the following procedures cannot solve your problem, please contact Hesai technical support.

Symptoms	Points to check
Indicator light is off on the connection box.	Make sure that the following conditions are met: • The power adapter is properly connected and in good condition. • The connection box is intact. • The input voltage and current satisfy the requirements in Section 2.3 Connection box (optional). Power on again to check if the symptom persists.
Motor is not running.	Make sure that the following conditions are met: • The power adapter is properly connected and in good condition. • The input voltage and current satisfy the requirements in Section 1.5 Specifications and Section 2.3 Connection box (optional). • The lidar is not in standby mode; this can be confirmed using either LidarUtilities or PTC commands. If a connection box is used, the connection box is intact. Power on again to check if the symptom persists.

Symptoms	Points to check
Motor is running but no output data is received, neither by Wireshark nor by PandarView 2.	Make sure that the following conditions are met: • Ethernet cable is properly connected (by unplugging and plugging again). • Destination IP is correctly set; this can be confirmed using either LidarUtilities or PTC commands. • Azimuth FOV is properly set; this can be confirmed using either LidarUtilities or PTC commands. • Firmware of Sensor Version is correct; this can be confirmed using either LidarUtilities or PTC commands. • The lidar is emitting laser light; this can be confirmed using an infrared camera, an infrared sensor card, or a phone camera without an infrared filter. If a connection box is used, replace the current Ethernet cable with another cable of at least Cat 6; Cat 7 or higher is recommended. Power on again to check if the symptom persists.
Output data can be received by Wireshark but not by PandarView 2.	Make sure that the following conditions are met: • Lidar Destination Port is correctly set, this can be confirmed using either LidarUtilities or PTC commands. • The PC's firewall is disabled, or PandarView 2 is added to the firewall exceptions. • The latest PandarView 2 is installed on the PC (see Downloads page of Hesai's official website or contact Hesai technical support). Power on again to check if the symptom persists.
The lidar cannot connect to LidarUtilities.	Make sure that the following conditions are met: • Ethernet cable is properly connected (by unplugging and plugging again). • The lidar's IP is in the same subnet with the PC's (WireShark may be used to check the lidar's IP that broadcasts data packets). Restart the PC, or connect the lidar to another PC. Power on the lidar again to check if the symptom persists.

Symptoms	Points to check
The number of data packets received is abnormal, indicating missing packets.	Make sure that the following conditions are met: • Azimuth FOV is properly set; this can be confirmed using either LidarUtilities or PTC commands. • Spin Rate is steady; this can be confirmed using PandarView 2, LidarUtilities, or PTC commands. • The lidar's internal temperature is between -40°C and 110°C; this can be confirmed using PandarView 2, LidarUtilities, or PTC commands. • Ethernet is not overloaded. • No switch is connected to the network (the data transmitted from other devices may cause network congestion and packet loss). Connect the PC to no other devices but the lidar and check for packet loss. Power on the lidar again to check if the symptom persists.
The point cloud is abnormal, showing obviously misaligned points, flashing points, or incomplete FOV.	Make sure that the following conditions are met: • The lidar's optical window is clean. If not, refer to Section 6 Maintenance for the cleaning method. • The lidar's angle correction file is imported (refer to PandarView 2 User Manual). • Azimuth FOV is properly set; this can be confirmed using either LidarUtilities or PTC commands. • Spin Rate is steady; this can be confirmed using PandarView 2, LidarUtilities, or PTC commands. • The lidar's internal temperature is between -40°C and 110°C; this can be confirmed using PandarView 2, LidarUtilities, or PTC commands. Afterwards, follow the steps below: 1. Check for packet loss. 2. If no packet is missing and the point cloud flashes, please update PandarView 2 to the latest version (see Downloads page of Hesai's official website or contact Hesai technical support); and then restart the PC. If the point cloud is still abnormal: 1. Connect the lidar to another PC and another network. 2. Power on again and check if the symptom persists.

Appendix A: Channel distribution data

Notes to the table

Channel number	Counts from 1, top to bottom.
Angular position	The design values of each channel's horizontal (azimuth) angle offset and vertical (elevation) angle. • The accurate values are recorded in this lidar unit's angle correction file. • To analyze point cloud data, refer to Section 3.1.4 Point cloud data analysis method.
Instrumented range	Actual measurement range, confined by the allocated Time of Flight (ToF) for each channel
Near-field enabled	The 32 channels with min. instrumented range = 0.5 m are near-field-enabled channels. • All the 128 channels fire laser pulses that detect the far field (> 7.2 m). Additionally, the 32 near-field-enabled channels also fire laser pulses that only detect the near field (0.5 to 7.2 m). • The horizontal resolution of near-field measurement is always 0.2° at 10 Hz and 0.4° at 20 Hz.
Max. range @10% reflectivity	Channels 97 to 128 only provide near- and mid-field detection, since these channels typically point to the ground.
Far-field	Channels 33 to 96 are far-field channels, able to detect 210 m @10% reflectivity (see data in the max. range @10% reflectivity column).

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Channel No.	Angular position		Instrumented range		Near-field enabled?	Max. range @10% reflectivity	Far-field?
	Horiz. offset	Vertical	Min	Max			
01	2.4	12.93	7.2 m	90 m	-	-	-
02	-0.65	12.73	7.2 m	90 m	-	-	-
03	2.4	12.53	0.5 m	90 m	YES	-	-
04	-0.65	12.33	7.2 m	90 m	-	-	-
05	2.4	12.13	7.2 m	90 m	-	-	-
06	-0.65	11.93	7.2 m	90 m	-	-	-
07	2.4	11.73	0.5 m	90 m	YES	-	-
08	-0.65	11.53	7.2m	90 m	-	-	-
09	2.4	11.33	7.2 m	90 m	-	-	-
10	-0.65	11.13	7.2 m	90 m	-	-	-
11	2.4	10.93	0.5 m	90 m	YES	-	-
12	-0.65	10.73	7.2 m	90 m	-	-	-
13	2.4	10.53	7.2 m	90 m	-	-	-
14	-0.65	10.33	7.2 m	90 m	-	-	-
15	2.4	10.13	0.5 m	90 m	YES	-	-
16	-0.65	9.93	7.2 m	90 m	-	-	-
17	-2.4	9.73	7.2 m	90 m	-	-	-
18	0.65	9.53	7.2 m	90 m	-	-	-
19	-2.4	9.33	0.5 m	90 m	YES	-	-
20	0.65	9.13	7.2 m	90 m	-	-	-

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21	-2.4	8.93	7.2 m	90 m	-	-	-
22	0.65	8.73	7.2 m	90 m	-	-	-
23	-2.4	8.53	0.5 m	90 m	YES	-	-
24	0.65	8.33	7.2 m	90 m	-	-	-
25	-2.4	8.13	7.2 m	90 m	-	-	-
26	0.65	7.93	7.2 m	90 m	-	-	-
27	-2.4	7.73	0.5 m	90 m	YES	-	-
28	0.65	7.53	7.2 m	90 m	-	-	-
29	-2.4	7.33	7.2 m	90 m	-	-	-
30	0.65	7.13	7.2 m	90 m	-	-	-
31	-2.4	6.93	0.5 m	90 m	YES	-	-
32	0.65	6.73	7.2 m	90 m	-	-	-
33	2.4	6.53	7.2 m	210 m	-	210 m	YES
34	-0.65	6.33	7.2 m	210 m	-	210 m	YES
35	2.4	6.13	0.5 m	210 m	YES	210 m	YES
36	-0.65	5.93	7.2 m	210 m	-	210 m	YES
37	2.4	5.73	7.2 m	210 m	-	210 m	YES
38	-0.65	5.53	7.2 m	210 m	-	210 m	YES
39	2.4	5.33	0.5 m	210 m	YES	210 m	YES
40	-0.65	5.13	7.2 m	210 m	-	210 m	YES
41	2.4	4.93	7.2 m	210 m	-	210 m	YES
42	-0.65	4.73	7.2 m	210 m	-	210 m	YES

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43	2.4	4.53	0.5 m	210 m	YES	210 m	YES
44	-0.65	4.33	7.2 m	210 m	-	210 m	YES
45	2.4	4.13	7.2 m	210 m	-	210 m	YES
46	-0.65	3.93	7.2 m	210 m	-	210 m	YES
47	2.4	3.73	0.5 m	210 m	YES	210 m	YES
48	-0.65	3.53	7.2 m	210 m	-	210 m	YES
49	-2.4	3.33	7.2 m	210 m	-	210 m	YES
50	0.65	3.13	7.2 m	210 m	-	210 m	YES
51	-2.4	2.93	0.5 m	210 m	YES	210 m	YES
52	0.65	2.73	7.2 m	210 m	-	210 m	YES
53	-2.4	2.53	7.2 m	210 m	-	210 m	YES
54	0.65	2.33	7.2 m	210 m	-	210 m	YES
55	-2.4	2.13	0.5 m	210 m	YES	210 m	YES
56	0.65	1.93	7.2 m	210 m	-	210 m	YES
57	-2.4	1.73	7.2 m	210 m	-	210 m	YES
58	0.65	1.53	7.2 m	210 m	-	210 m	YES
59	-2.4	1.33	0.5 m	210 m	YES	210 m	YES
60	0.65	1.13	7.2 m	210 m	-	210 m	YES
61	-2.4	0.93	7.2 m	210 m	-	210 m	YES
62	0.65	0.73	7.2 m	210 m	-	210 m	YES
63	-2.4	0.53	0.5 m	210 m	YES	210 m	YES
64	0.65	0.33	7.2 m	210 m	-	210 m	YES

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65	2.4	0.13	7.2 m	210 m	-	210 m	YES
66	-0.65	-0.07	7.2 m	210 m	-	210 m	YES
67	2.4	-0.27	0.5 m	210 m	YES	210 m	YES
68	-0.65	-0.47	7.2 m	210 m	-	210 m	YES
69	2.4	-0.67	7.2 m	210 m	-	210 m	YES
70	-0.65	-0.87	7.2 m	210 m	-	210 m	YES
71	2.4	-1.07	0.5 m	210 m	YES	210 m	YES
72	-0.65	-1.27	7.2 m	210 m	-	210 m	YES
73	2.4	-1.47	7.2 m	210 m	-	210 m	YES
74	-0.65	-1.67	7.2 m	210 m	-	210 m	YES
75	2.4	-1.87	0.5 m	210 m	YES	210 m	YES
76	-0.65	-2.07	7.2 m	210 m	-	210 m	YES
77	2.4	-2.27	7.2 m	210 m	-	210 m	YES
78	-0.65	-2.47	7.2 m	210 m	-	210 m	YES
79	2.4	-2.67	0.5 m	210 m	YES	210 m	YES
80	-0.65	-2.87	7.2 m	210 m	-	210 m	YES
81	-2.4	-3.07	7.2 m	210 m	-	210 m	YES
82	0.65	-3.27	7.2 m	210 m	-	210 m	YES
83	-2.4	-3.47	0.5 m	210 m	YES	210 m	YES
84	0.65	-3.67	7.2 m	210 m	-	210 m	YES
85	-2.4	-3.87	7.2 m	210 m	-	210 m	YES
86	0.65	-4.07	7.2 m	210 m	-	210 m	YES

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87	-2.4	-4.27	0.5 m	210 m	YES	210 m	YES
88	0.65	-4.47	7.2 m	210 m	-	210 m	YES
89	-2.4	-4.67	7.2 m	210 m	-	210 m	YES
90	0.65	-4.87	7.2 m	210 m	-	210 m	YES
91	-2.4	-5.07	0.5 m	210 m	YES	210 m	YES
92	0.65	-5.27	7.2 m	210 m	-	210 m	YES
93	-2.4	-5.47	7.2 m	210 m	-	210 m	YES
94	0.65	-5.67	7.2 m	210 m	-	210 m	YES
95	-2.4	-5.87	0.5 m	210 m	YES	210 m	YES
96	0.65	-6.07	7.2 m	210 m	-	210 m	YES
97	2.4	-6.27	7.2 m	90 m	-	-	-
98	-0.65	-6.47	7.2 m	90 m	-	-	-
99	2.4	-6.67	0.5 m	90 m	YES	-	-
100	-0.65	-6.87	7.2 m	90 m	-	-	-
101	2.4	-7.07	7.2 m	90 m	-	-	-
102	-0.65	-7.27	7.2 m	90 m	-	-	-
103	2.4	-7.47	0.5 m	90 m	YES	-	-
104	-0.65	-7.67	7.2 m	90 m	-	-	-
105	2.4	-7.87	7.2 m	90 m	-	-	-
106	-0.65	-8.07	7.2 m	90 m	-	-	-
107	2.4	-8.27	0.5 m	90 m	YES	-	-
108	-0.65	-8.47	7.2 m	90 m	-	-	-

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109	2.4	-8.67	7.2 m	90 m	-	-	-
110	-0.65	-8.87	7.2 m	90 m	-	-	-
111	2.4	-9.07	0.5 m	90 m	YES	-	-
112	-0.65	-9.27	7.2 m	90 m	-	-	-
113	-2.4	-9.47	7.2 m	90 m	-	-	-
114	0.65	-9.67	7.2 m	90 m	-	-	-
115	-2.4	-9.87	0.5 m	90 m	YES	-	-
116	0.65	-10.07	7.2 m	90 m	-	-	-
117	-2.4	-10.27	7.2 m	90 m	-	-	-
118	0.65	-10.47	7.2 m	90 m	-	-	-
119	-2.4	-10.67	0.5 m	90 m	YES	-	-
120	0.65	-10.87	7.2 m	90 m	-	-	-
121	-2.4	-11.07	7.2 m	90 m	-	-	-
122	0.65	-11.27	7.2 m	90 m	-	-	-
123	-2.4	-11.47	0.5 m	90 m	YES	-	-
124	0.65	-11.67	7.2 m	90 m	-	-	-
125	-2.4	-11.87	7.2 m	90 m	-	-	-
126	0.65	-12.07	7.2 m	90 m	-	-	-
127	-2.4	-12.27	0.5 m	90 m	YES	-	-
128	0.65	-12.47	7.2 m	90 m	-	-	-

Appendix B: Absolute time of point cloud data

B.1. Source of absolute time

The lidar retrieves the current absolute time by connecting to an external clock source.

B.1.1. PTP as the clock source

The absolute time is updated as follows:

PTP status	Date and time (accurate to the microsecond)	Lidar behavior
Free run	Virtual	Since the lidar has not been locked before, it starts counting from a virtual UTC (such as 2000-01-01 00:00:00) using the lidar's internal 1 Hz signal.
Tracking or Locked	Synchronized	The lidar extracts the actual date and time from the PTP Master's messages.
Frozen	Drifting	When the lidar goes from Tracking/Locked to Frozen, it starts counting from the last synchronized time using the lidar's internal 1 Hz signal. This absolute time will gradually drift from the actual PTP time.



- PTP is a Plug & Play protocol; the lidar works as a PTP slave device and requires no additional setup.
- The **Timestamps** and **Date & Time** fields in Point Cloud Data Packets strictly follow the PTP master device. Certain PTP master devices may have a specified offset from the lidar's time output. Please verify the configuration and calibration of your PTP master device.

B.2. Absolute time of Point Cloud Data Packets

The Absolute time of Point Cloud Data Packets is $t_0 = t_s + t_{ms}$, where:

- t_s is the whole second part (see the **Date & Time** field).
- t_{ms} is the microsecond part (see the **Timestamp** field).

The definition of the above fields is in [Section 3.1.2.4 Tail](#).

B.3. Start time of each block

Given the Absolute time of Point Cloud Data Packets as t_0 , the start time of each block (i.e., the time when the first firing starts) can be calculated.

Single return mode

Block	Start time (μs)
Block 1	$t_0 - 9.249 - 41.666 \times 2$
Block 2	$t_0 - 9.249 - 41.666$

Dual return mode

Block	Start time (μs)
Block 1 & Block 2	$t_0 - 9.249 - 41.666$

Appendix C: Angle correction

Each lidar unit corresponds to an angle correction file, which contains the corrections of horizontal angles (azimuth) and vertical angles (elevation). Such corrections are used for:

- Point cloud data analysis
- Point cloud display in PandarView 2

Angle correction file

In case you need to obtain this file again, please do one of the following:

- Send PTC command 0x05, as described in the TCP API Reference Manual (see [Section 5 Communication protocol](#)).
- Export the file using PandarView 2 according to PandarView 2 user manual.
- Contact sales representatives or technical support.



- The angle correction file is a .dat file. Please use a hex viewer/editor to check it.
- Byte size of the file: $48 + 8 \times M + 368 \times N$

C.1. Data format

Unless otherwise specified, all the multi-byte fields are in little-endian format.

Field	Byte(s)	Type	Description
0xEE	1	uint	Start of Packet
0xFF	1	uint	Start of Packet
Protocol Version Major	1	uint	Main class of the angle correction data structure Current value: 0x01

Field	Byte(s)	Type	Description
Protocol Version Minor	1	uint	Subclass of the angle correction data structure Current value: 0x05
Channel Number	1	uint	Channel number N Always 0x80 (128 channels)
Mirror Number	1	uint	Mirror number M 0x03 (3 mirror surfaces)
Frame Number	1	uint	Frame number F for every 360° rotation Default: 0x03 (3 frames; each mirror surface corresponds to one frame)  This field is only used for PandarView 2 display configuration, not for point cloud data analysis.
Frame Config Byte	8	uint	The first F bytes represent the configuration of F frames, with one byte per frame; the other bytes are not used. Each byte is a bitmap: The first M bits correspond to M mirror surfaces; the other bits are not used. If a bit is set to 1, the measurements from the corresponding mirror surface are output to the byte's corresponding frame; otherwise, the measurements from that mirror surface is not output. See Examples of the Frame Config Byte.  This field is only used for PandarView 2 display configuration, not for point cloud data analysis.

Field	Byte(s)	Type	Description
Resolution	1	uint	Used in the units of the fields below. Every 0x01 stands for 1°. For example: 0x01 stands for 1° and 0x02 stands for 2°.
Start_Frame [0: M-1]	4 × M	uint32 array	The encoder angle of each mirror surface's starting side Unit: Resolution/25600
End_Frame [0: M-1]	4 × M	uint32 array	The encoder angle of each mirror surface's ending side Unit: Resolution/25600 • The range of each mirror surface (End_Frame – Start_Frame) * Resolution / 25600 ≈ 120° • One mirror surface's End_Frame is exactly the next mirror surface's Start_Frame, and so on. • Sum of the three mirror surface ranges = 360° 
Azimuth_Offset [0: N-1]	4 × N	int32 array	Each channel's horizontal angle offset, irrelevant to mirror rotation Unit: Resolution/25600
Elevation [0: N-1]	4 × N	int32 array	Each channel's vertical angle offset, irrelevant to mirror rotation Unit: Resolution/25600
Azimuth_Adjust [0: 23040-1]	23040 (N × 180)	int8 array	Each channel's horizontal angle adjustments for every 2° encoder angle, relevant to mirror rotation Format: 2D array [128][180] • The 128 rows correspond to Channels 1 to 128. • The 180 columns correspond to encoder angle positions 0°, 2°, 4°, …, and 358°. Unit: Resolution × 0.01

Field	Byte(s)	Type	Description
Elevation_Adjust [0: 23040-1]	23040 (N × 180)	int8 array	Each channel's vertical angle adjustments for every 2° encoder angle, relevant to mirror rotation Format: 2D array [128][180] • The 128 rows correspond to Channels 1 to 128. • The 180 columns correspond to encoder angle positions 0°, 2°, 4°, …, and 358°. Unit: Resolution × 0.01
SHA-256 Value	32	uint	SHA-256 hash of this angle correction file

Examples of the Frame Config Byte

Frame number F	First F bytes of Frame Config Byte	Description
F = 3	0000 0001, 0000 0010, 0000 0100	• The measurements from Mirror Surfaces 0/1/2 are output to Frames 0/1/2, respectively. • The frames are not stitched.
F = 1	0000 0111	• The measurements from Mirror Surfaces 0/1/2 are output to one frame. • Every three frames are stitched as one. • The frame rate is 1/3 of that in the previous case, while the data points per frame are three times that of the previous case.
F = 1	0000 0000	• The measurements from Mirror Surfaces 0/1/2 are output to one frame according to their encoder angles in Point Cloud Data Packets. • No angle correction is performed.

C.2. Angle correction calculation

C.2.1. Horizontal angle of the current firing channel

$$h_{angle} = \left(\frac{\alpha}{100} + \frac{\alpha_{fine}}{25600} - \frac{start_frame(frame_id) \times resolution}{25600} \right) \times 2 - \frac{\alpha_{offset}(channel_id) \times resolution}{25600} + \frac{\alpha_{adjust}(channel_id, azimuth_id) \times resolution}{100}$$

Encoder angle of each mirror surface's starting side (start_frame)	See angle correction file.
Each channel's horizontal angle offset (α_{offset})	See angle correction file.
Each channel's horizontal angle adjustments for every 2° encoder angle (α_{adjust})	See angle correction file.
Unit: (resolution)	See angle correction file.
Encoder angle of the current firing channel (low-resolution part α and high-resolution part α_{fine})	See Azimuth 1 and Fine Azimuth 1 in the Section 3.1.2.3 Body .

C.2.2. Vertical angle of the current firing channel

$$v_{angle} = \frac{\varepsilon(channel_id) \times resolution}{25600} + \frac{\varepsilon_{adjust}(channel_id, azimuth_id) \times resolution}{100}$$

Each channel's vertical angle (ε)	See angle correction file.
Each channel's vertical angle adjustments for every 2° encoder angle (ε_{adjust})	See angle correction file.

If the encoder angle (α) is not divisible by 2°, the horizontal angle adjustments (α_{adjust}) and vertical angle adjustments (ε_{adjust}) should be linearly interpolated. For example:



- If the α_{adjust} for 50° and 52° encoder angles are a and b, respectively, then at the 51° encoder angle position, $\alpha_{adjust} = (a + b)/2$.
- If the ε_{adjust} for 50° and 52° encoder angles are c and d, respectively, then at the 50.5° encoder angle position, $\varepsilon_{adjust} = (3c + d)/4$.

Appendix D: Nonlinear reflectivity mapping

By default, the **Reflectivity** field in Point Cloud Data Packets (see [Section 3.1.2.3 Body](#)) linearly represents target reflectivity.

- Range of the **Reflectivity** field value: 0 to 255
- Range of target reflectivity: 0 to 255%

Alternatively, users may choose the Nonlinear Mapping mode using either LidarUtilities or PTC commands.

Nonlinear mapping increases the contrast in the low-reflectivity region.

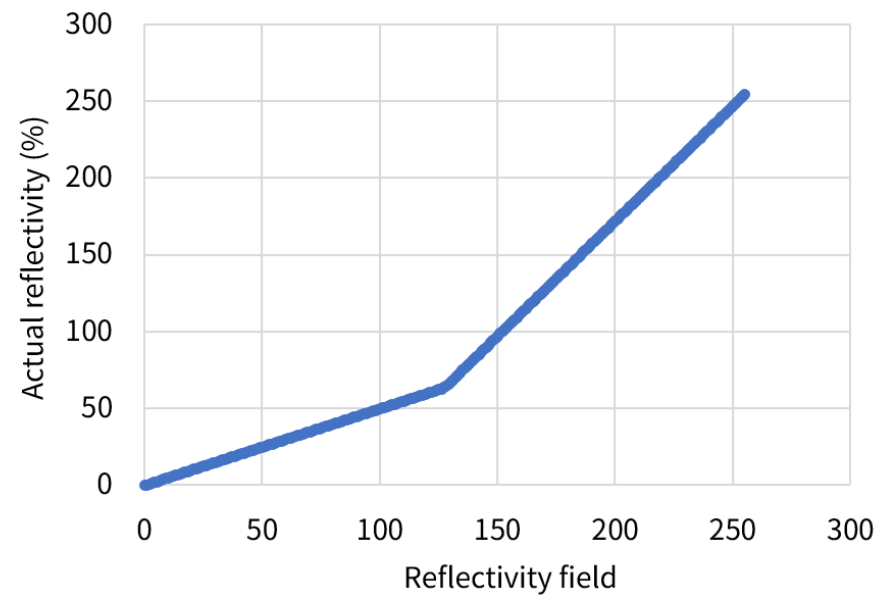


Figure 25. Nonlinear mapping

Nonlinear mapping

Reflectivity field	Actual reflectivity %	Reflectivity field	Actual reflectivity %	Reflectivity field	Actual reflectivity %	Reflectivity field	Actual reflectivity %
0	0	1	0.5	2	1	3	1.5
4	2	5	2.5	6	3	7	3.5
8	4	9	4.5	10	5	11	5.5
12	6	13	6.5	14	7	15	7.5
16	8	17	8.5	18	9	19	9.5
20	10	21	10.5	22	11	23	11.5
24	12	25	12.5	26	13	27	13.5
28	14	29	14.5	30	15	31	15.5
32	16	33	16.5	34	17	35	17.5
36	18	37	18.5	38	19	39	19.5
40	20	41	20.5	42	21	43	21.5
44	22	45	22.5	46	23	47	23.5
48	24	49	24.5	50	25	51	25.5
52	26	53	26.5	54	27	55	27.5
56	28	57	28.5	58	29	59	29.5
60	30	61	30.5	62	31	63	31.5
64	32	65	32.5	66	33	67	33.5
68	34	69	34.5	70	35	71	35.5
72	36	73	36.5	74	37	75	37.5

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Reflectivity field	Actual reflectivity %	Reflectivity field	Actual reflectivity %	Reflectivity field	Actual reflectivity %	Reflectivity field	Actual reflectivity %
76	38	77	38.5	78	39	79	39.5
80	40	81	40.5	82	41	83	41.5
84	42	85	42.5	86	43	87	43.5
88	44	89	44.5	90	45	91	45.5
92	46	93	46.5	94	47	95	47.5
96	48	97	48.5	98	49	99	49.5
100	50	101	50.5	102	51	103	51.5
104	52	105	52.5	106	53	107	53.5
108	54	109	54.5	110	55	111	55.5
112	56	113	56.5	114	57	115	57.5
116	58	117	58.5	118	59	119	59.5
120	60	121	60.5	122	61	123	61.5
124	62	125	62.5	126	63	127	64
128	65	129	66	130	67.5	131	69
132	70.5	133	72	134	73.5	135	75
136	76.5	137	78	138	79.5	139	81
140	82.5	141	84	142	85.5	143	87
144	88.5	145	90	146	91.5	147	93
148	94.5	149	96	150	97.5	151	99
152	100.5	153	102	154	103.5	155	105

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Reflectivity field	Actual reflectivity %	Reflectivity field	Actual reflectivity %	Reflectivity field	Actual reflectivity %	Reflectivity field	Actual reflectivity %
156	106.5	157	108	158	109.5	159	111
160	112.5	161	114	162	115.5	163	117
164	118.5	165	120	166	121.5	167	123
168	124.5	169	126	170	127.5	171	129
172	130.5	173	132	174	133.5	175	135
176	136.5	177	138	178	139.5	179	141
180	142.5	181	144	182	145.5	183	147
184	148.5	185	150	186	151.5	187	153
188	154.5	189	156	190	157.5	191	159
192	160.5	193	162	194	163.5	195	165
196	166.5	197	168	198	169.5	199	171
200	172.5	201	174	202	175.5	203	177
204	178.5	205	180	206	181.5	207	183
208	184.5	209	186	210	187.5	211	189
212	190.5	213	192	214	193.5	215	195
216	196.5	217	198	218	199.5	219	201
220	202.5	221	204	222	205.5	223	207
224	208.5	225	210	226	211.5	227	213
228	214.5	229	216	230	217.5	231	219
232	220.5	233	222	234	223.5	235	225

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Reflectivity field	Actual reflectivity %	Reflectivity field	Actual reflectivity %	Reflectivity field	Actual reflectivity %	Reflectivity field	Actual reflectivity %
236	226.5	237	228	238	229.5	239	231
240	232.5	241	234	242	235.5	243	237
244	238.5	245	240	246	241.5	247	243
248	244.5	249	246	250	247.5	251	249
252	250.5	253	252	254	253.5	255	255

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